



IELECT HAMILTON

RESIDENT SURVEY REPORT #1

High Level Results

November 9, 2021



ACKNOWLEDGEMENTS

IELECT Hamilton would like to thank our research team, in particular Nick Tsergas RN, TJ Liebgott, Craig Burley, Dr. Ameil Joseph, and Graham Crawford for their commitment to the survey development, implementation, and analysis.

Thank you to Chris Farias and Jared Lenover of Unicorn Rebellion for their design of this report.

Thank you to photographers Alex Zafer and Jeff Tessier for their remarkable photographs of Hamilton.

Thank you to the thousands of Hamiltonians who took the time to respond to our online survey and who shared their views and written comments with us.

Finally, thank you to the entire IELECT Hamilton team, its supporters, and donors who, together, made the IELECT Resident Survey possible.



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INTRODUCTION

The IELECT Hamilton Resident Survey Report provides what is, in essence, a citywide performance review of our Council and municipal leaders.

These findings are based on over 2,000 responses from across the city of Hamilton. All Wards are represented. They provide a snapshot of the community's opinion of our municipal government and the performance of its leaders in each of the 6 priority areas in the survey - Infrastructure, Economy, Leadership, Environment, Community and Transportation.

92% of respondents indicated they had voted in the last election, which suggests highly engaged respondents.

One of IELECT Hamilton's goals is to increase voter turnout by increasing voter awareness, knowledge and engagement. This Resident Survey Report will provide both voters and candidates, new and incumbent, with relevant citywide and ward-specific information.

The IELECT data analysis team has developed this report as a first step in our commitment to share results with Hamiltonians.

A second Survey Report, developed in conjunction with McMaster University's Research Shop, will be published in 2022, and will provide a deeper analysis of the results, both citywide and ward-specific, including trends, patterns, and implications.



DO YOU LOVE YOUR CITY?

The vision is simple.
To elect new leadership for a better Hamilton.

i Infrastructure **e** Economy **l** Leadership **e** Environment **c** Community **t** Transportation

Do you love your city? Does it make you proud? Whether you're looking out from the edge of the escarpment, up at a waterfall, or into the faces of your kids or grandkids as they begin a life full of firsts?

It should.

But lately, Council has given us too many disappointments. Too many scandals. Too many cover-ups, like Sewergate and RHVP, that cost both our money and our pride.

It's time to build a better Hamilton by electing new leaders.

Leaders who are innovative, progressive, and informed. Leaders who share an ambitious and inclusive vision for Hamilton, and who have the skills and the competence to make it happen.

The next municipal election is on October 24, 2022 - a single day that can forever change the future of our city.

To help you be part of that change, we've created IELECT Hamilton, a city-wide movement to elect new leaders who are committed to making Hamilton a better city for everyone.

ielectHAMILTON.ca has important information about wards, issues, and will feature profiles of all incumbents and candidates, as well as our Resident Survey where you can tell candidates what's important to you.

ielect HAMILTON
New leadership for a better Hamilton

ielect Hamilton is a city-wide movement to elect new leaders committed to making Hamilton a better city for everyone.
ielectHAMILTON.ca
This message sponsored by IELECTHAMILTON.CA

WHO IS IELECT HAMILTON?

IELECT Hamilton is a grassroots, volunteer-based organization comprised of Hamiltonians from across the city that launched officially on May 22, 2021.

We're a registered not-for-profit with three Directors - Graham Crawford, Ryan Moran and Craig Burley.

We are a team-based organization with Standing Committees in areas such as Communications, Research, Community Outreach, Media Relations, Fundraising, and Technology.

We have no party affiliation, will not be running a slate of candidates, and will not be endorsing any candidates in the next municipal election. We are funded entirely by individual donations from the public.

Our Vision is:

New leadership for a better Hamilton.

We believe there is a citywide appetite for change through new leadership given the number of scandals, poor decisions, lacklustre results, and an overall resistance to real change from current and previous Councils.



Website



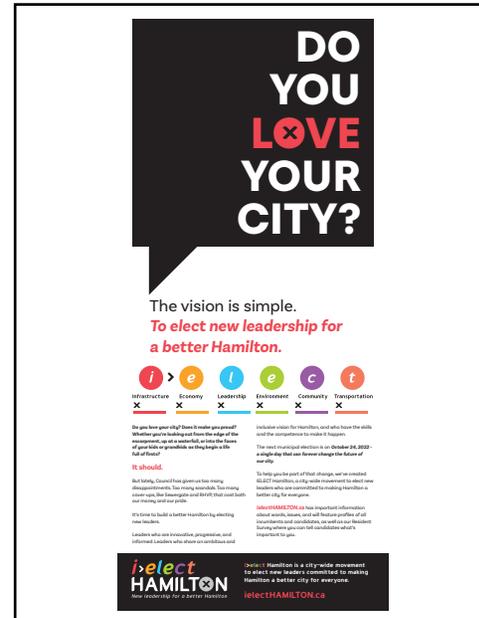
Videos



Swag



Flyers



Advertising



Social Media



Festivals

i	e	l	e	c	t
Infrastructure	Economy	Leadership	Environment	Community	Transportation
X	X	X	X	X	X
<i>ielect</i> a candidate who inclusively improves Hamilton's neighbourhoods, parks, playgrounds, roads, bridges, community centres, and waste water treatment facilities	<i>ielect</i> a candidate who strengthens the overall financial health and prosperity of Hamilton and all its diverse residents, through better and more secure jobs, a living wage, housing availability and affordability, and access to public services	<i>ielect</i> a candidate who treats all residents with respect and dignity, pushes for transparency and good governance, inspires others through a bold vision, and takes innovative, equitable and evidence-based decisions to better serve all Hamiltonians	<i>ielect</i> a candidate who champions actions to address climate change to ensure a healthy, safe, and sustainable environment for all current and future Hamiltonians	<i>ielect</i> a candidate who fights for the needs of a diverse, equitable, and inclusive population and who improves community engagement so the voices of all Hamiltonians are heard	<i>ielect</i> a candidate who supports safe, effective movement throughout the city for all Hamiltonians by ensuring access to equitable and affordable public transit, safe roads, sidewalks, bike lanes, and trails

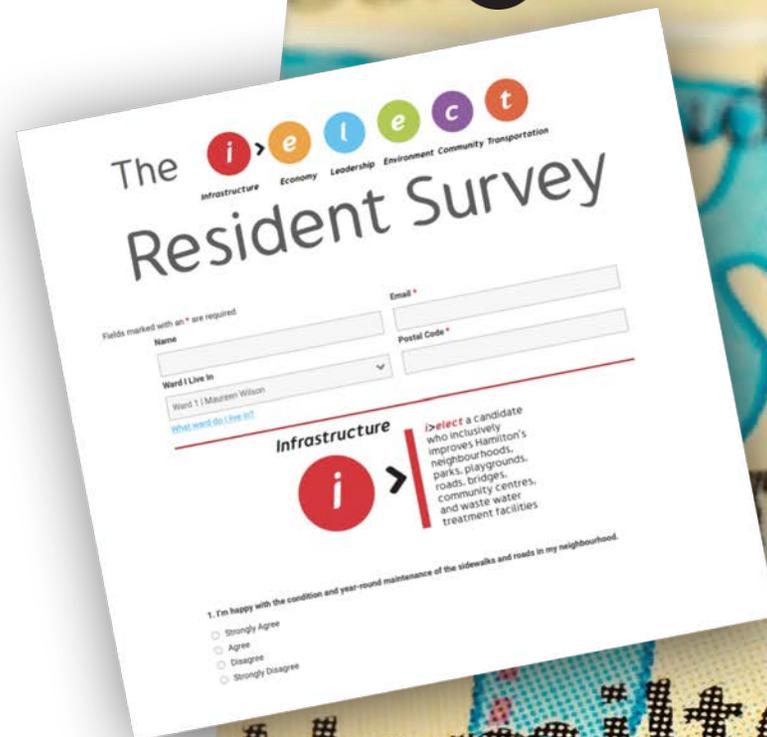
PURPOSE & STRUCTURE OF THE IELECT RESIDENT SURVEY

The IELECT Resident Survey was designed to gather citywide and ward-specific feedback on issues important to residents.

The survey was hosted on the IELECT Hamilton website, available to all residents, and completed online over a period of three months.

Over 2,000 responses were received, spread across all 15 Wards. Over 1,000 written comments were also provided by respondents.

This report is available to the general public and to all candidates in the next municipal election, including incumbents, via our website at ielectHamilton.ca



The image displays a survey form titled "The IELECT Resident Survey" overlaid on a map of Hamilton, Ontario. The map shows the city's location relative to Lake Erie and Cleveland. A red pushpin is pinned to the map near Hamilton. A black circle with a white 'X' is positioned above the survey form.

The survey form includes the following sections:

- Title:** The IELECT Resident Survey
- Logos:** IELECT (Infrastructure, Economy, Leadership, Environment, Community Transportation)
- Fields marked with an * are required:**
 - Name
 - Email *
 - Ward I Live In (dropdown menu)
 - Postal Code *
- Section: Infrastructure**
 - i >** Select a candidate who inclusively improves Hamilton's neighbourhoods, parks, playgrounds, roads, bridges, community centres, and waste water treatment facilities.
- Question 1:** I'm happy with the condition and year-round maintenance of the sidewalks and roads in my neighbourhood.
- Response Options:**
 - Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree

THE IELECT RESIDENT SURVEY STATEMENTS



Infrastructure

1. I'm happy with the condition and year-round maintenance of the sidewalks and roads in my neighbourhood.
2. I feel safe walking to stores, schools, parks and restaurants in my neighbourhood.
3. I'm satisfied with the condition of my local parks.
4. My neighbourhood receives its fair share of dollars spent on infrastructure (roads, sidewalks parks and water supply)



Economy

5. City Hall supports the creation and operation of small and medium sized businesses.
6. Living in Hamilton provides many opportunities for well-paying, permanent jobs.
7. It's easy to find an affordable place to live in Hamilton.
8. The city is delivering on its promise to be 'Open for Business'.



Leadership

9. City Council has shown good leadership on issues that improve the lives of me, my family and friends.
10. City Council spends my tax dollars responsibly.
11. City Council brings new ideas forward to make Hamilton a better city.
12. Hamilton City Council is transparent, accountable and demonstrates openness.



Environment

13. Hamilton City Hall has taken steps to proactively address climate change.
14. City Council works to protect our local natural environment.
15. The air quality in Hamilton is good.



Community

16. City Council treats all Hamiltonians with respect and dignity, regardless of who they are, where they live and how much money they make.
17. Council listens to the needs and opinions of Hamilton residents before making important decisions.
18. Council seeks my active input in developing Hamilton's future, either through democratic participation or community consultation on decisions.
19. City Hall's annual budgets reflect the needs of my community.



Transportation

20. The HSR (Hamilton Street Railway) is always reliable and when I or my family need to use it.
21. Council considers the needs of all Hamiltonians when making transportation decisions. (i.e. motorists, cyclists, pedestrians, transit users)
22. It's easy to get around wherever I need to go in Hamilton, with or without a car.
23. Council has invested smartly in the future of Hamilton's transit system

SURVEY ELEMENTS

The IELECT Resident Survey was structured using the six Priorities identified through our research into municipal priorities, both nationally and locally, and Hamilton's own stated strategic priorities for this term of Council.

Within each of the six Priorities, statements were developed aligned with the definitions IELECT had established for each Priority.

A 4-point Likert scale was used for each statement that ranged from Strongly Agree to Strongly Disagree.

In addition to the six Priorities, the survey also asked respondents to identify:

- Ward they live in
- Their postal code
- Their email address
- Whether they had voted in the last municipal election
- Any additional feedback they wished to provide

Given the volume of data collected, the IELECT research team made the decision to produce two reports:

- This report provides high level results
- A second report will be developed in conjunction with McMaster University's Research Shop that will provide a more in-depth analysis of the results including patterns, trends, and implications, citywide, across wards, and within neighbourhoods.



Infrastructure



Economy



Leadership



Environment



Community



Transportation

Strongly
Disagree

Disagree

Agree

Strongly
Agree

Did you vote in the last election?

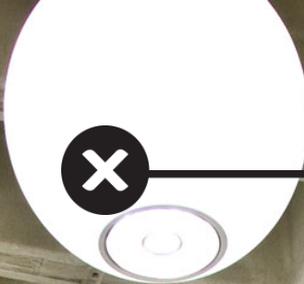
Additional feedback?

Submit



CITYWIDE RESULTS

(TABULATION)



INTRODUCTION

This report is divided into two sections - Citywide Results and Ward-Specific Results.

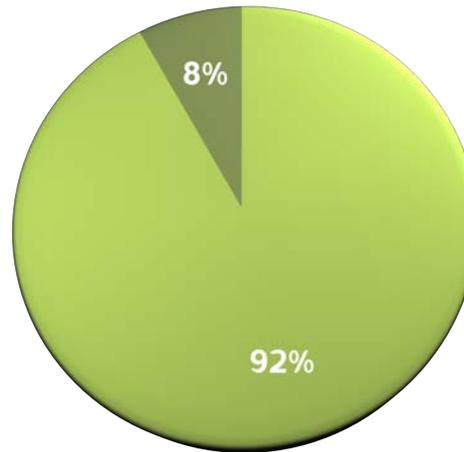
This section includes:

- Respondent distribution by Ward
- Percentage of respondents who voted in the last election
- Citywide average ratings of all 23 statements
- Citywide results for each of the 23 statements by priority
- Ranking of all survey questions from highest level of disagreement to lowest level of disagreement
- Citywide findings

RESPONDENT DISTRIBUTION BY WARD

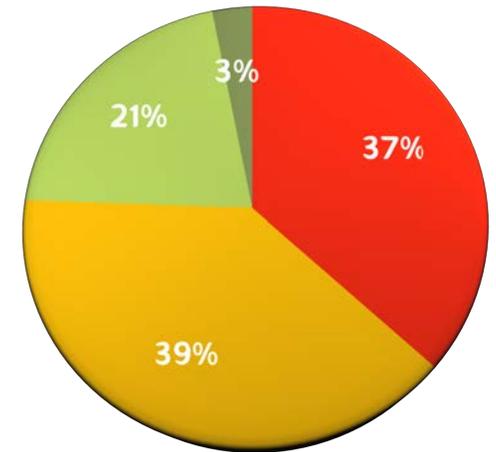
WARD 1	20%
WARD 2	15%
WARD 3	13%
WARD 4	6%
WARD 5	3%
WARD 6	5%
WARD 7	6%
WARD 8	4%
WARD 9	2%
WARD 10	4%
WARD 11	4%
WARD 12	4%
WARD 13	6%
WARD 14	4%
WARD 15	4%

VOTED IN THE LAST ELECTION



● VOTED
● DIDN'T VOTE

CITYWIDE AVERAGE RATINGS OF ALL RESPONSES



● STRONGLY AGREE ● AGREE ● DISAGREE ● STRONGLY DISAGREE

24% OVERALL SATISFACTION
76% OVERALL DISSATISFACTION



We received responses from all wards across the city.

The overwhelming majority of respondents said they voted in the last election (92%), indicating a very engaged respondent base.

For the purposes of this analysis, we combined both Strongly Agree and Agree ratings to produce an Overall Agreement / Satisfaction rating. Conversely, we combined both Strongly Disagree and Disagree ratings to produce an Overall Disagreement / Dissatisfaction rating.

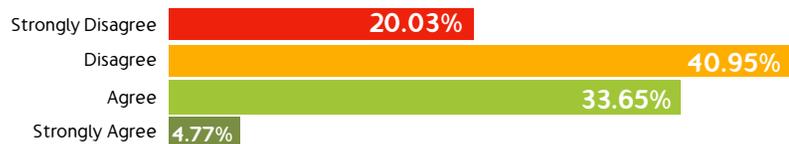
CITYWIDE RESULTS BY STATEMENT

NOTE: THE FOLLOWING PERCENTAGES REFLECT RESPONDENTS WHO RATED THE STATEMENT



Infrastructure

1. I'm happy with the condition and year-round maintenance of the sidewalks and roads in my neighbourhood.



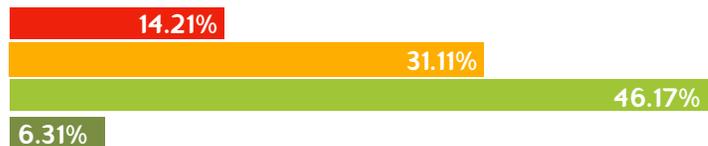
2. I feel safe walking to stores, schools, parks and restaurants in my neighbourhood.



3. I'm satisfied with the condition of my local parks.

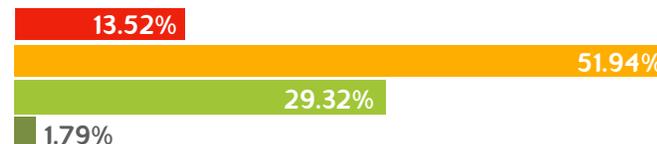


4. My neighbourhood receives its fair share of dollars spent on infrastructure (roads, sidewalks parks and water supply)

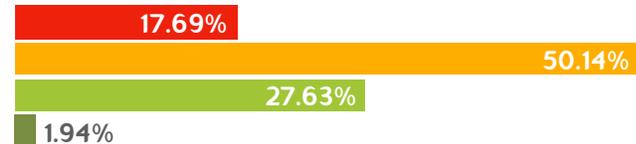


Economy

5. City Hall supports the creation and operation of small and medium sized businesses.



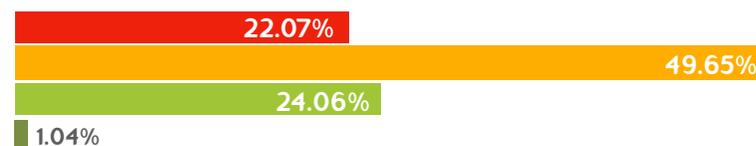
6. Living in Hamilton provides many opportunities for well-paying, permanent jobs.



7. It's easy to find an affordable place to live.



8. The city is delivering on its promise to be 'Open for Business'.

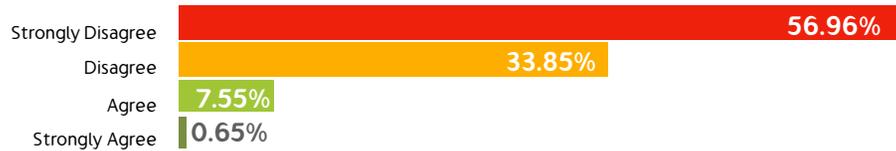


CITYWIDE RESULTS BY STATEMENT



Leadership

9. City Council has shown good leadership on issues that improve the lives of me, my family and friends.



10. City Council spends my tax dollars responsibly.



11. City Council brings new ideas forward to make Hamilton a better city.



12. Hamilton City Council is transparent, accountable and demonstrates openness.



Environment

13. Hamilton City Hall has taken steps to proactively address climate change.



14. City Council works to protect our local natural environment.



15. The air quality in Hamilton is good.



CITYWIDE RESULTS BY STATEMENT

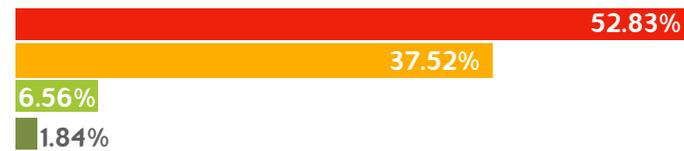


Community

16. City Council treats all Hamiltonians with respect and dignity, regardless of who they are, where they live and how much money they make.



17. Council listens to the needs and opinions of Hamilton residents before making important decisions.



18. Council seeks my active input in developing Hamilton's future, either through democratic participation or community consultation on decisions.



19. City Hall's annual budgets reflect the needs of my community.



Transportation

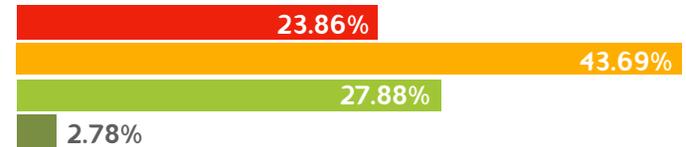
20. The HSR (Hamilton Street Railway) is always reliable and when I or my family need to use it.



21. Council considers the needs of all Hamiltonians when making transportation decisions. (i.e. motorists, cyclists, pedestrians, transit users)



22. It's easy to get around wherever I need to go in Hamilton, with or without a car.



23. Council has invested smartly in the future of Hamilton's transit system.





CITYWIDE STATEMENTS BY LEVEL OF DISAGREEMENT

The following page lists the questions from highest level of disagreement / dissatisfaction (Strongly Disagree + Disagree) to lowest level of disagreement / dissatisfaction (Strongly Agree + Agree).

For each statement, the related Priority is indicated (Infrastructure, Economy, Leadership, Environment, Community, Transportation).

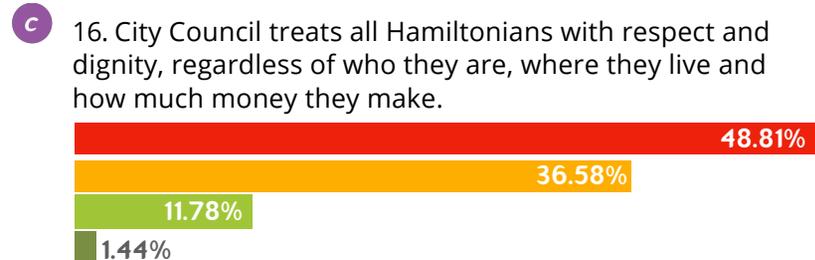
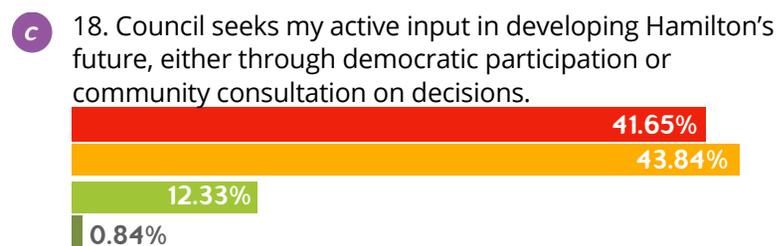
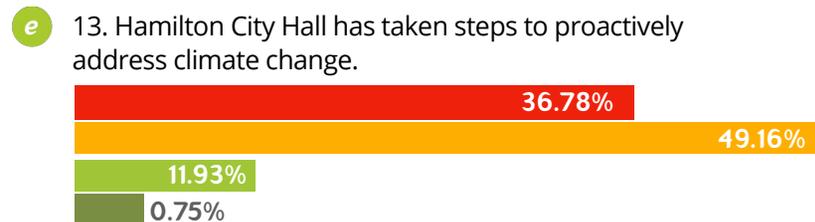
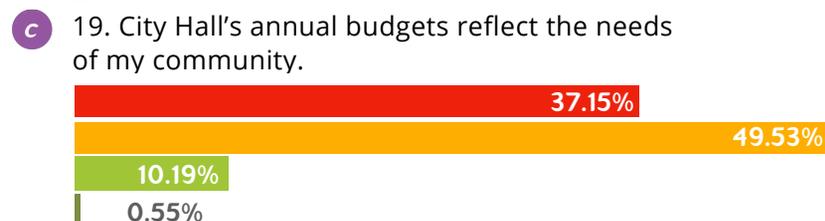
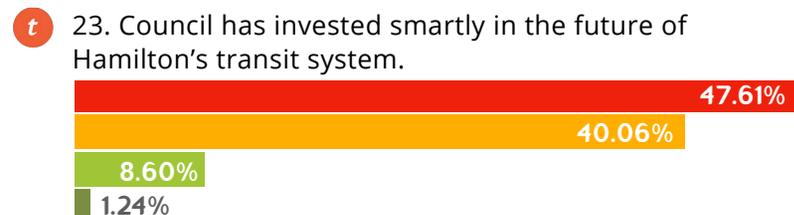
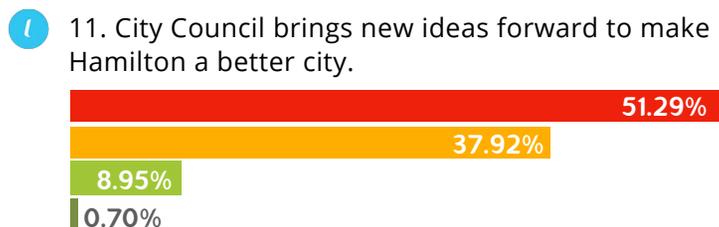
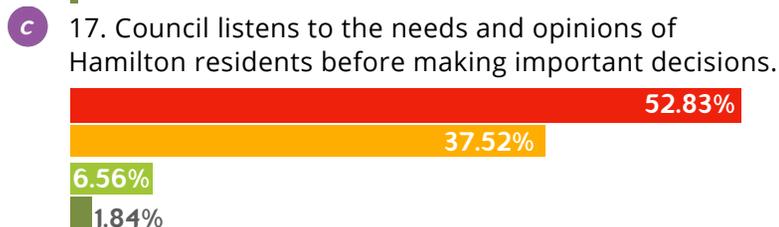
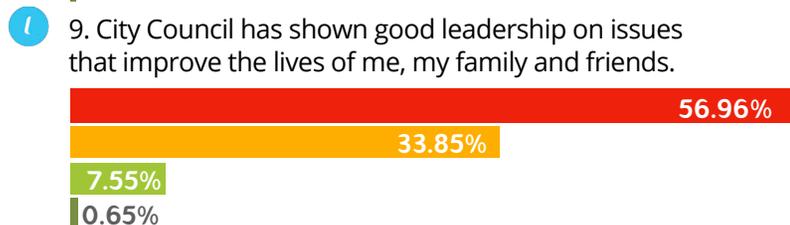
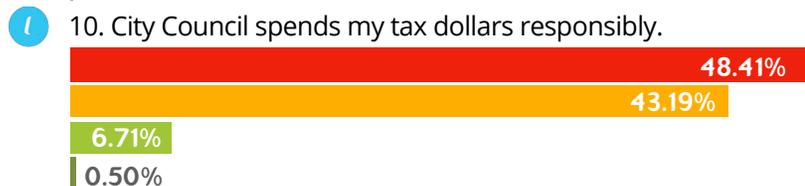
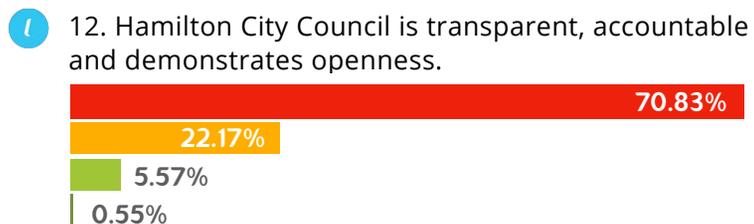
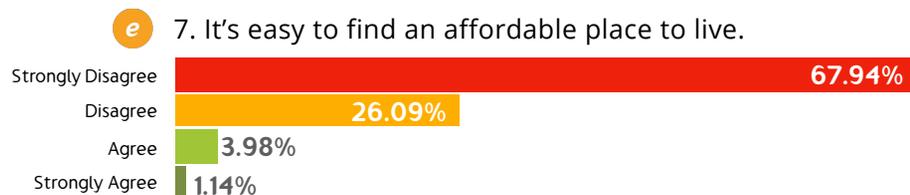
CITYWIDE RESULTS BY LEVEL OF DISAGREEMENT (HIGHEST TO LOWEST)



11 statements in the 23 statement survey received a dissatisfaction rating in excess of 85%. (Strongly Disagree + Disagree).

Housing affordability received the highest dissatisfaction rating of 94%.

All 4 statements in the Leadership category were included in the top 6 statements.

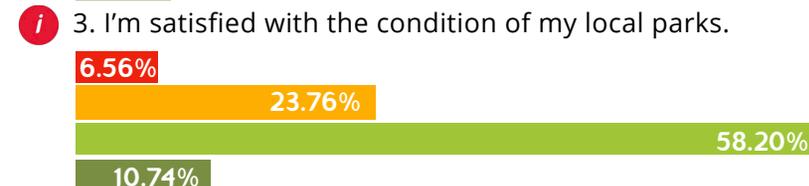
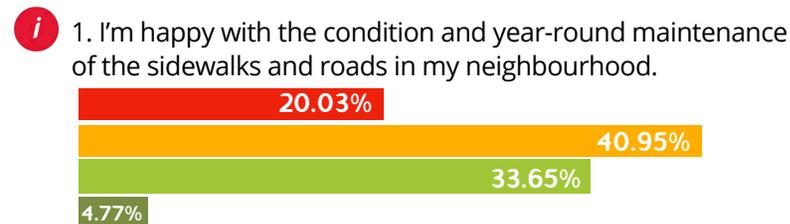
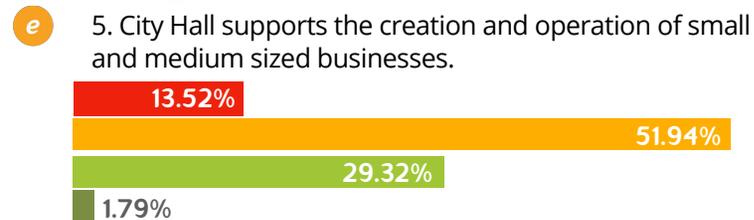
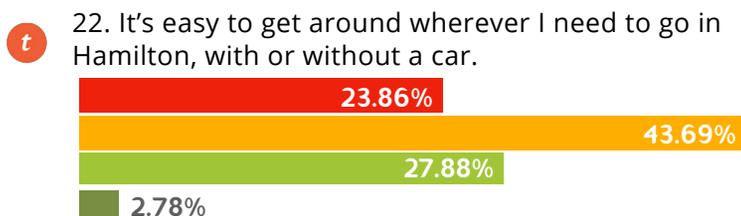
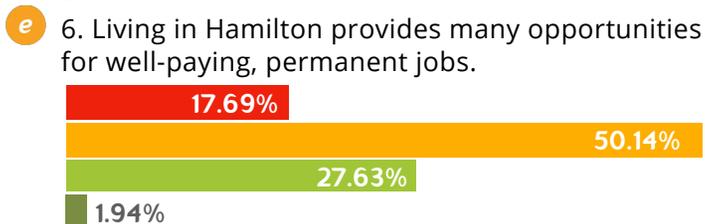
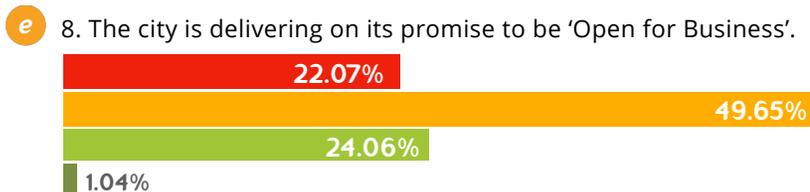
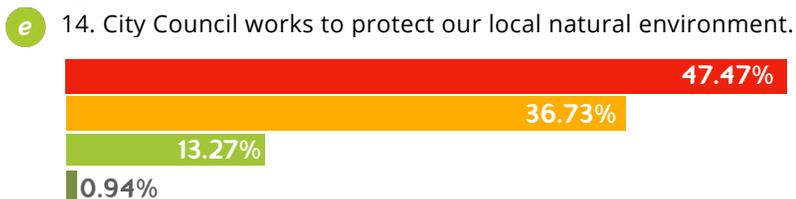
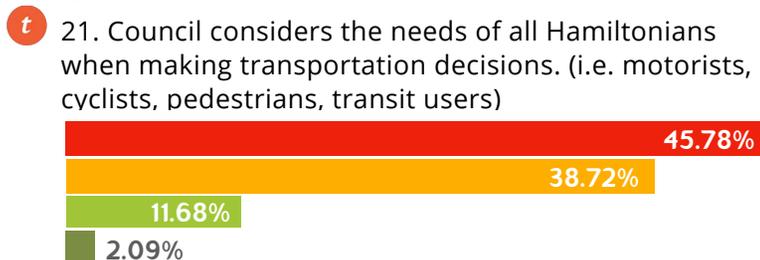
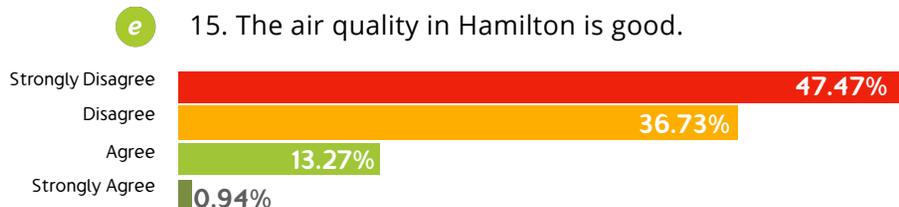


CITYWIDE RESULTS BY LEVEL OF DISAGREEMENT (HIGHEST TO LOWEST)



The top 5 statements receiving highest satisfaction ratings (Strongly Agree + Agree) ranged from a much lower 39% to 75%.

They related to: Infrastructure - personal and neighbourhood safety, condition of parks, road and sidewalk maintenance, fair share of infrastructure spending; and to Transportation - about reliable transit.



COMBINED CITYWIDE RESULTS BY LEVEL OF DISAGREEMENT / DISSATISFACTION (HIGHEST TO LOWEST)





CITYWIDE FINDINGS

(INTERPRETATION)



CITYWIDE FINDINGS

The IELECT Hamilton Resident Survey provides what is, in essence, a citywide performance review of our Council and municipal leaders.

These findings are based on over 2,000 responses from across the city of Hamilton. All wards are represented. Together, they provide a snapshot of the community's opinion of our municipal government and the performance of its leaders in each of the 6 Priority areas included in the survey - Infrastructure, Economy, Leadership, Environment, Community and Transportation.

In addition to the numeric data, over 1,000 respondents, representing all wards, provided written comments about the issues raised in the survey. Each of these responses was assessed and five representative comments were selected for this first report from each ward. These representative comments can be found in the ward-specific results section of this report.

Not surprisingly, the written comments aligned with and reinforced the ratings received for statements of greatest concern or dissatisfaction. In other words, respondents commented most about the items to which they had assigned a high dissatisfaction rating. For example, written concerns were most often about the quality of leadership - decision making, resident engagement, and innovative thinking.

The overall satisfaction of the public with the City's performance in these priority areas is very low. Dark green and light green on the bar charts reflects the level of satisfaction with each of the statements, while red and orange indicate dissatisfaction. As is evident, it is a picture of mostly dissatisfaction. There were 11 statements in the 23 statement survey that received a dissatisfaction rating in excess of 85% (Strongly Disagree + Disagree) with only minor variances across all wards.

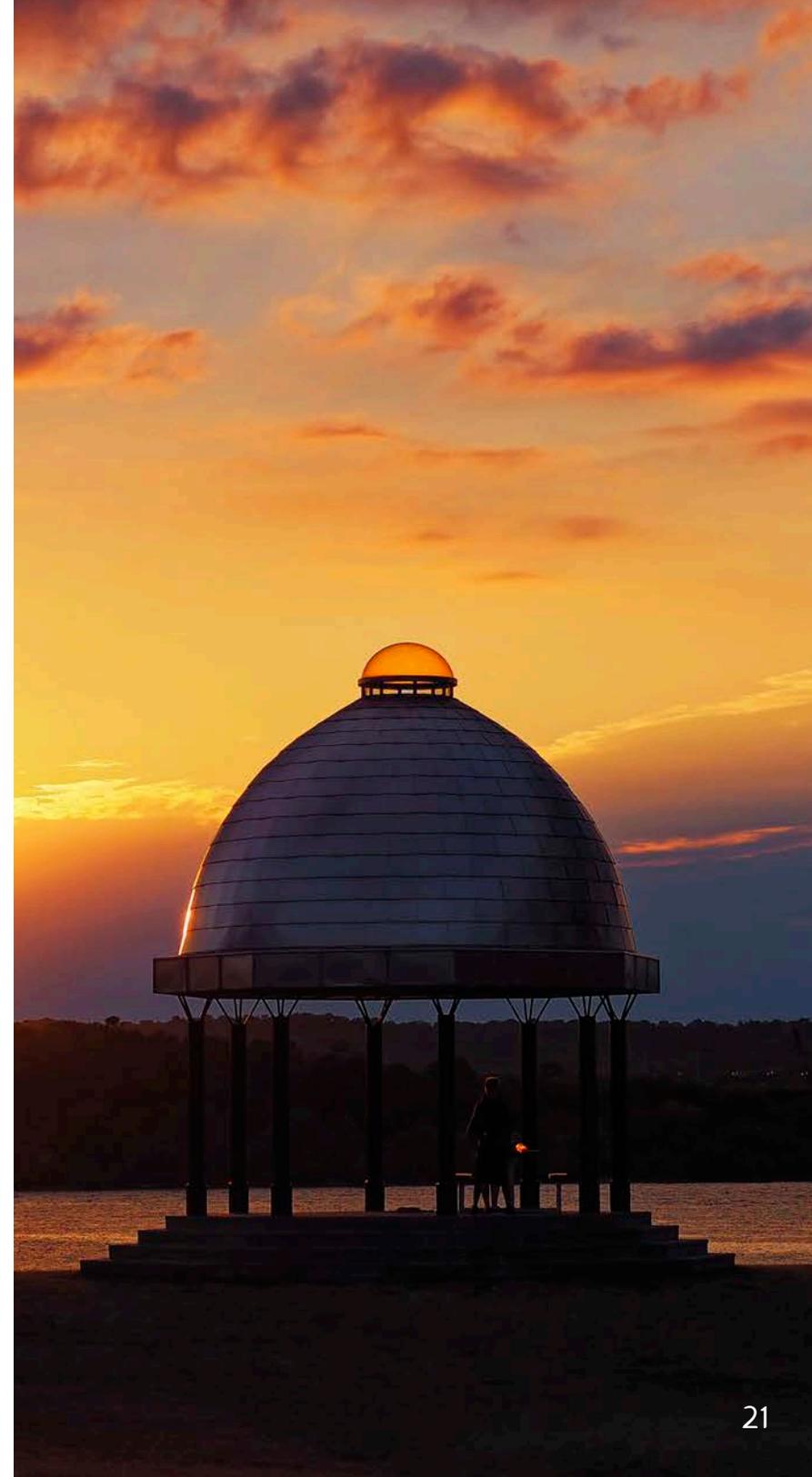
The top six statements receiving highest disagreement / dissatisfaction ratings (85%+) included:

- **Economy** - Question 7 about housing affordability
- **Leadership** - Questions 12, 10, 9, and 11 about Council's transparency, accountability, openness, spending, decision making, innovation
- **Community** - Question 17 about the extent to which residents feel listened to by Council

Respondents were consistent in condemning City Council, specifically, for its performance in these **Leadership** areas with 90%+ dissatisfied. It seems the voting public is no longer on Team Council, if they ever were.

The statement with the highest dissatisfaction rating related to housing affordability in the **Economy** category (Statement #7 - It's easy to find an affordable place to live in Hamilton).

Given our assessment of all written comments, in conjunction with the tabulated ratings, this statement relates both to affordable housing and to housing affordability in general. We conclude respondents, regardless of Ward, feel we have both a housing affordability crisis and a crisis of leadership. We believe the former is best addressed by the latter.





Aside from the 4 **Leadership** issues already mentioned, another 4 of the top 11 “most dissatisfied” statements were the 4 **Community** statements included in the survey. Over 85% of respondents citywide were dissatisfied with Council’s performance on the issues related to this Priority.

- **Community** - Questions 16,17, 18, and 19 about the extent to which Council treats residents with respect and dignity, listening to residents, seeking democratic input, and community-specific budgeting

The public is expressing its high level of dissatisfaction with how our leaders lead, and how our leaders engage with and listen to residents. We believe this is an extraordinarily troubling result. It may explain why so many residents speak so negatively about Council, their decisions, and their attitudes and behaviours. The remaining 8 statements received a higher than 50% dissatisfaction rating (rated between 51% - 84% dissatisfaction) included concerns related to:

- **Environment** - Questions 13, 14, and 15 about Council’s commitment to a clean and safe environment including air, water quality, and protection of our natural environment
- **Transportation** - Questions 21 and 22 about Council’s transit decisions being equitable, and ease of movement around the city
- **Economy** - Questions 5, 6, and 8 about Council’s support for small business, availability of well-paying employment, and delivering on being open for business

In contrast, the top five statements receiving highest satisfaction ratings (Strongly Agree + Agree) ranged from a much lower 39% to 75%. They related to:

- **Infrastructure** - Questions 1, 2, 3, and 4 about personal and neighbourhood safety, condition of parks, road and sidewalk maintenance, fair share of infrastructure spending
- **Transportation** - Question 20 about reliable transit

On these material issues, such as community safety, roads, parks and recreational amenities, Council's performance is rated best of all the areas rated in the survey, despite the city's current and growing multi-billion dollar infrastructure deficit.

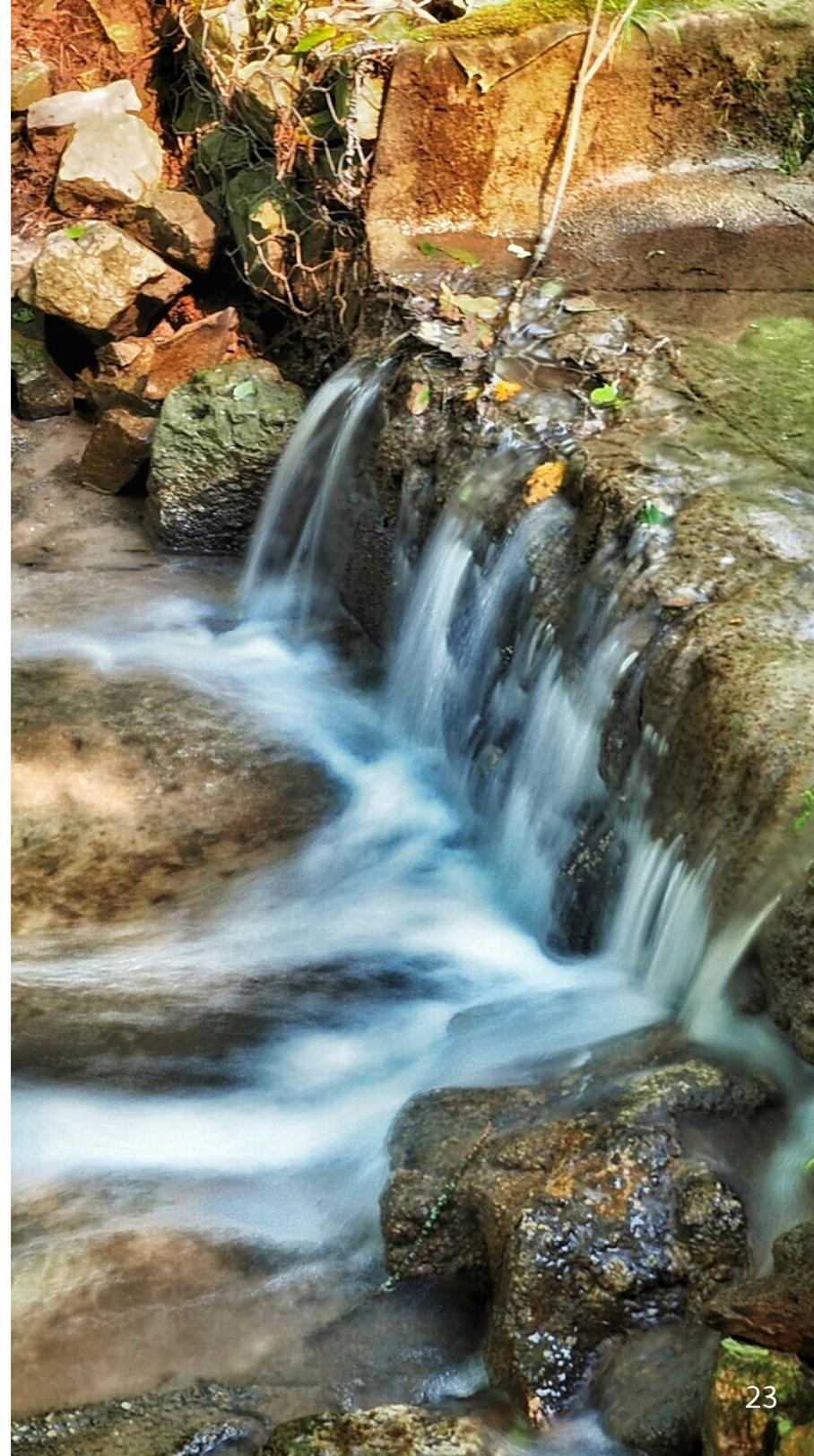
On matters of leadership and resident engagement, respondents rated Council's attitudes and actions as poor. On matters related to hard infrastructure, respondents were more satisfied.

We believe this 'satisfaction dichotomy' presents a clear picture that should concern all members of Council and staff. Residents are very dissatisfied with how they are being treated and with how decisions are being made on their behalf by those charged with that responsibility.

It is this, now quantified, level of dissatisfaction that was the original catalyst for establishing IELECT Hamilton and its goal of new leadership for a better Hamilton. The results of the survey suggest residents agree that change is needed. That the status quo is not acceptable.

We believe significant, even transformational, change is required to ensure Hamiltonians are inspired by their leaders and feel a sense of ownership and hope in the future of their city. These changes have much less to do with budget and much more to do with a willingness to change the attitudes and behaviours of our leaders. In other words, the cost to make the changes people say they want is not financial. Hamiltonians are not asking for what we cannot afford, rather they're asking what should be expected - thoughtful, innovative, respectful, and engaging leadership for all Hamiltonians.

Citywide, through their responses to the survey, they are telling us that they are not happy with current leadership attitudes and behaviours. It is our belief that new leadership will speed the positive change that is required to realize our city's potential.





WARD-SPECIFIC RESULTS

(TABULATION)

WARD-SPECIFIC RESULTS INTRODUCTION



The Resident Survey asked respondents to identify the Ward in which they lived. It included a drop down menu identifying the Councillor for each Ward in order to assist those who may not have known either their Ward number, or their Councillor.

The following Ward-specific results include:

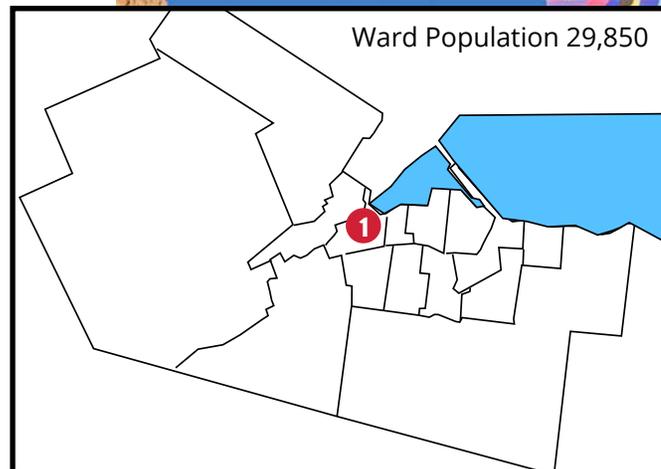
- Map of the Ward with Ward population
- Name of Councillor and year first elected
- % of respondents in the Ward who said they voted in the last election compared to the citywide %
- Ward average for all questions compared to the citywide average
- 5 representative statements from the written comments provided by respondents in that Ward
- 5 highest rated statements in terms of disagreement / dissatisfaction (Strongly Disagree + Disagree)
- 5 highest rated statements in terms of agreement / Satisfaction (Strongly Agree + Agree)
- Ward-specific observations



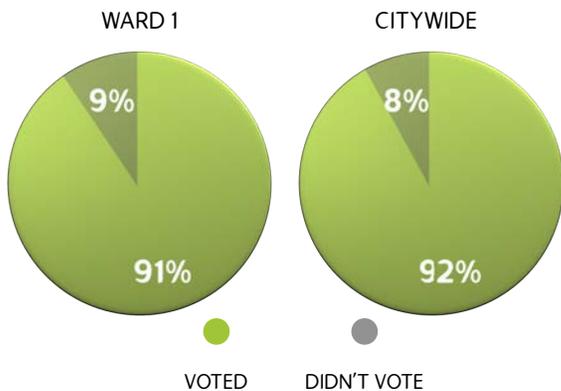
RESIDENT SURVEY RESULTS BY WARD

Ward 1: Councillor Maureen Wilson

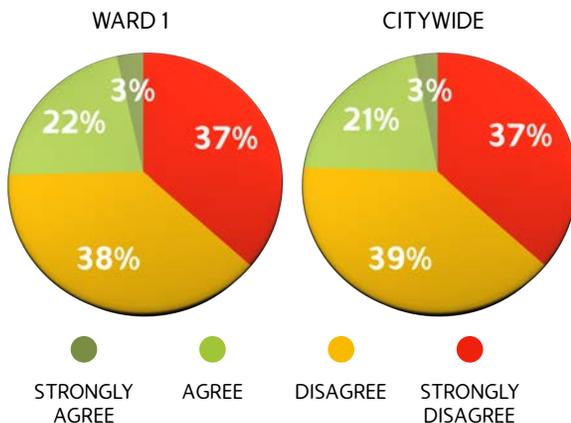
First elected: 2018



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 1 RESPONDENTS

"This Council is uninterested, and disdainful of residents opinions. This city has great bones and could be so much more livable. Time for a new perspective at council. Time for the long-term councillors to step aside."

"Except for a few councillors, most have overstayed their welcome by making very poor decisions (Red Hill coverup, Sewergate coverup, refusal to fund SoBi bike share, endless dithering on LRT etc) and do not represent the needs of all Hamiltonians in 2021."

"Time for a major overhaul."

"Thank you for the opportunity to provide feedback. We are in a sorry state in this city in terms of visionary and effective leadership. Change is urgently needed around council table and in the mayor's office."

"My councillor is great but city wide leadership is terrible. Hoping for some change in the next election!"



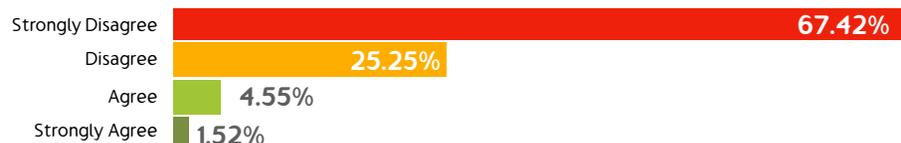
WARD 1 RESULTS

5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION

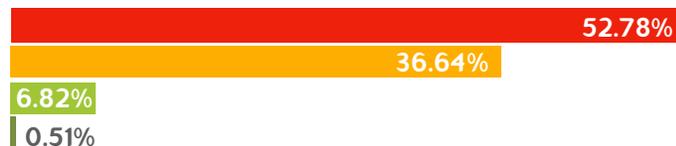
e 7. It's easy to find an affordable place to live.



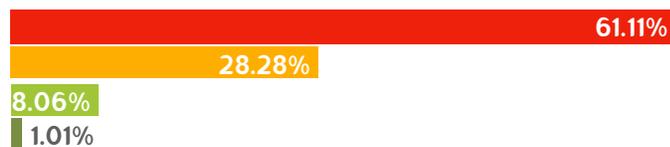
i 12. Hamilton City Council is transparent, accountable and demonstrates openness.



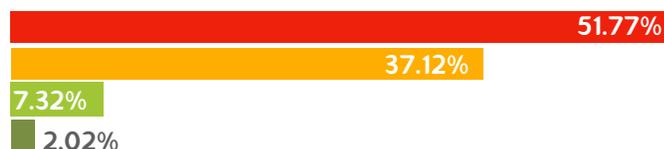
i 10. City Council spends my tax dollars responsibly.



i 9. City Council has shown good leadership on issues that improve the lives of me, my family and friends.



c 17. Council listens to the needs and opinions of Hamilton residents before making important decisions.



BY LEVEL OF AGREEMENT / SATISFACTION

i 2. I feel safe walking to stores, schools, parks and restaurants in my neighbourhood.



i 3. I'm satisfied with the condition of my local parks.



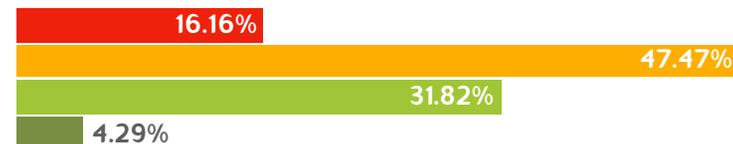
i 4. My neighbourhood receives its fair share of dollars spent on infrastructure (roads, sidewalks parks and water supply)



t 20. The HSR (Hamilton Street Railway) is always reliable and when I or my family need to use it.



i 1. I'm happy with the condition and year-round maintenance of the sidewalks and roads in my neighbourhood.

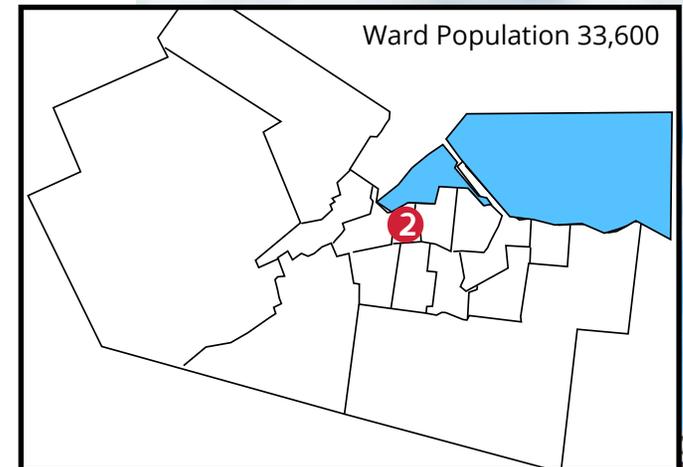


Ward 1 respondents represented 20.00% of all respondents. Respondents were slightly less (-1%) than the citywide average of those who voted in the last election. Key issues for Ward 1 respondents focused on housing affordability, leadership concerns about transparency, spending, decision making, and the extent to which people feel listened to by their leaders. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability.

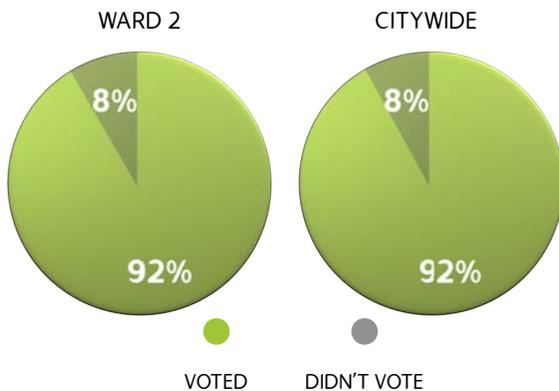
RESIDENT SURVEY RESULTS BY WARD

Ward 2: Councillor Jason Farr

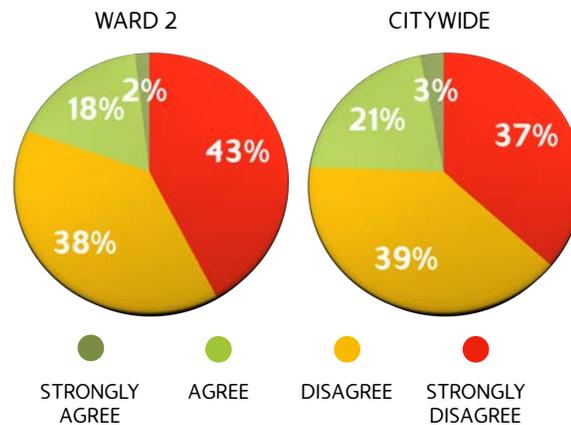
First elected: 2010



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 2 RESPONDENTS

"The usual suspects (career politicians) continue to kick the can down the road. Now more than ever, we need strong city leadership to navigate our way during these challenging times."

"It is time for a more progressive Hamilton City Council to get us on track - a focus on sustainability, climate change, and active transportation and transit investment is a good place to start. There are also significant issues with transparency and accountability of our current elected officials."

"I hate to put so many strongly disagrees here but I just feel there's so much room for improvement."

"City Hall needs to get their act together, I'm tired of seeing the current council kill a bright evolving city right in front of my eyes. It's exhausting and citizens deserve better."

"Jason Farr started out being a pretty good leader, but in recent years, it feels like he's just riding along on his name and being the incumbent."



WARD 2 RESULTS

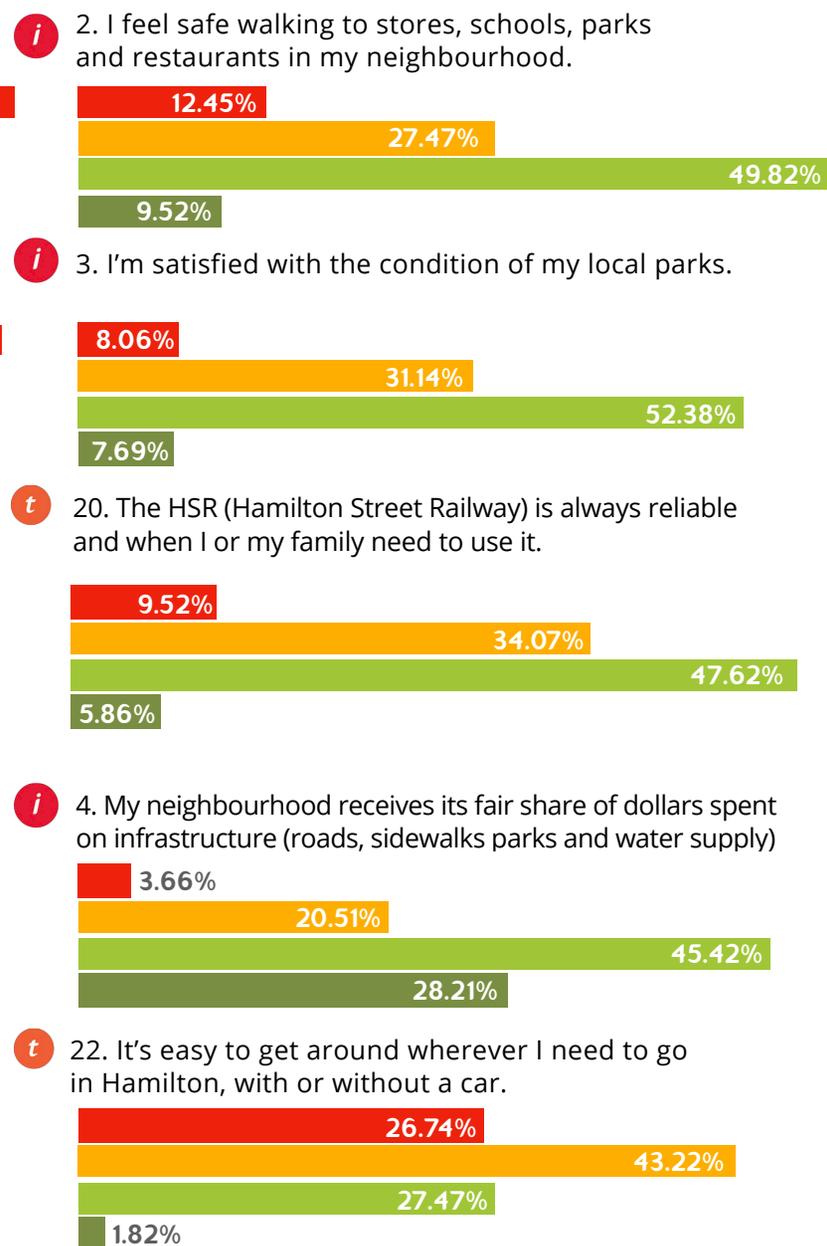
5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION

BY LEVEL OF AGREEMENT / SATISFACTION

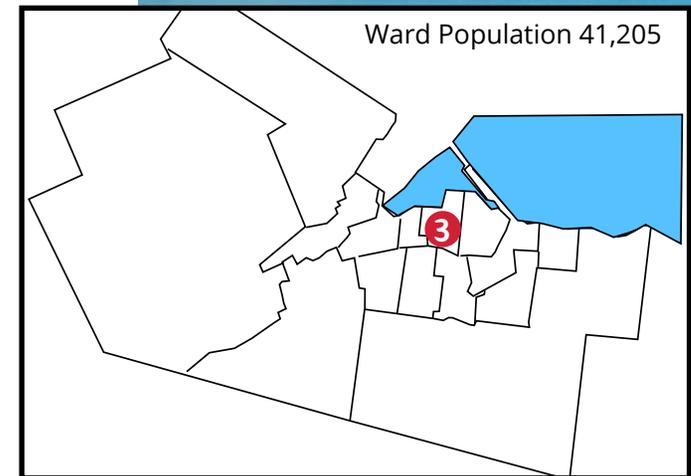
Ward 2 respondents represented 15.39% of all respondents. Respondents were consistent with the citywide average of those who voted in the last election. Key issues for Ward 2 respondents focused on leadership concerns about transparency, decision making, spending, housing affordability, and the extent to which people feel listened to by their leaders. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability and general mobility.



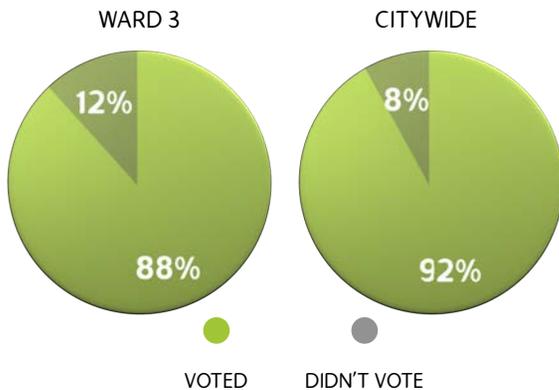
RESIDENT SURVEY RESULTS BY WARD

Ward 3: Councillor Nrinder Nann

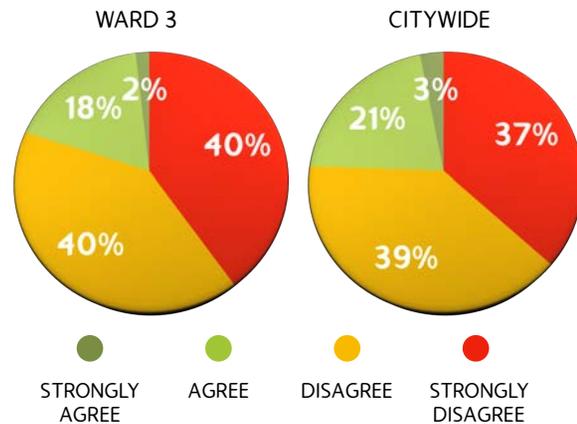
First elected: 2018



VOTED IN THE LAST ELECTION



OVERALL RATINGS



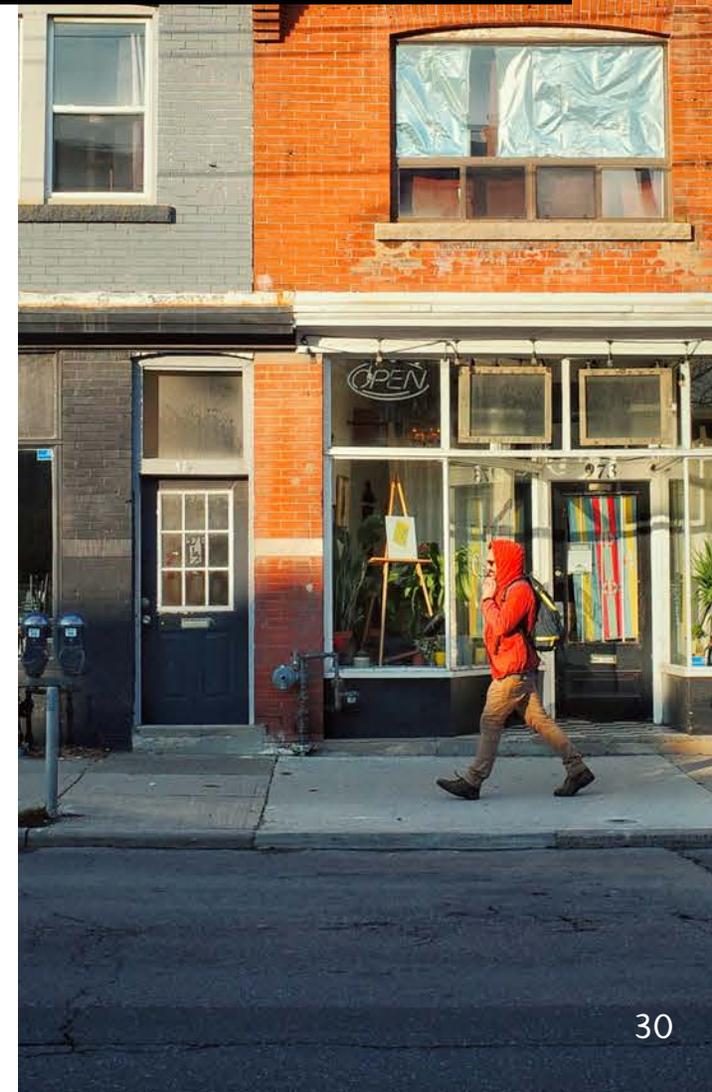
REPRESENTATIVE COMMENTS FROM WARD 3 RESPONDENTS

"I am tired of the lifers on Council. The arrogance, ignorance and self entitlement of some Councillors has driven deep wedges in Hamilton. The Wards fight against each other and the Mayor has damaged this City beyond imagination."

"I'm disappointed by our Council as a whole. They have sat on their hands and closed their eyes to the racism, the homelessness crisis, the climate change emergency, small businesses during COVID, they don't hold each other accountable and they have deepened the divides between downtown, mountain, suburbs and rural by not acknowledging that we are all part of the same ecosystem."

"It's so frustrating to be screaming and begging the Council to pay attention, and they just sweep every public request under the rug. Fred Eisenberger, and several other members of the Council let the members of our community be brutalized and live in fear, without homes because they refuse to act."

"I am very pleased with our representation in Ward 3. Nrinder has repeatedly put forward or supported motions that attempt to move Hamilton forward. It is very sad that there is so much resistance to good city building."

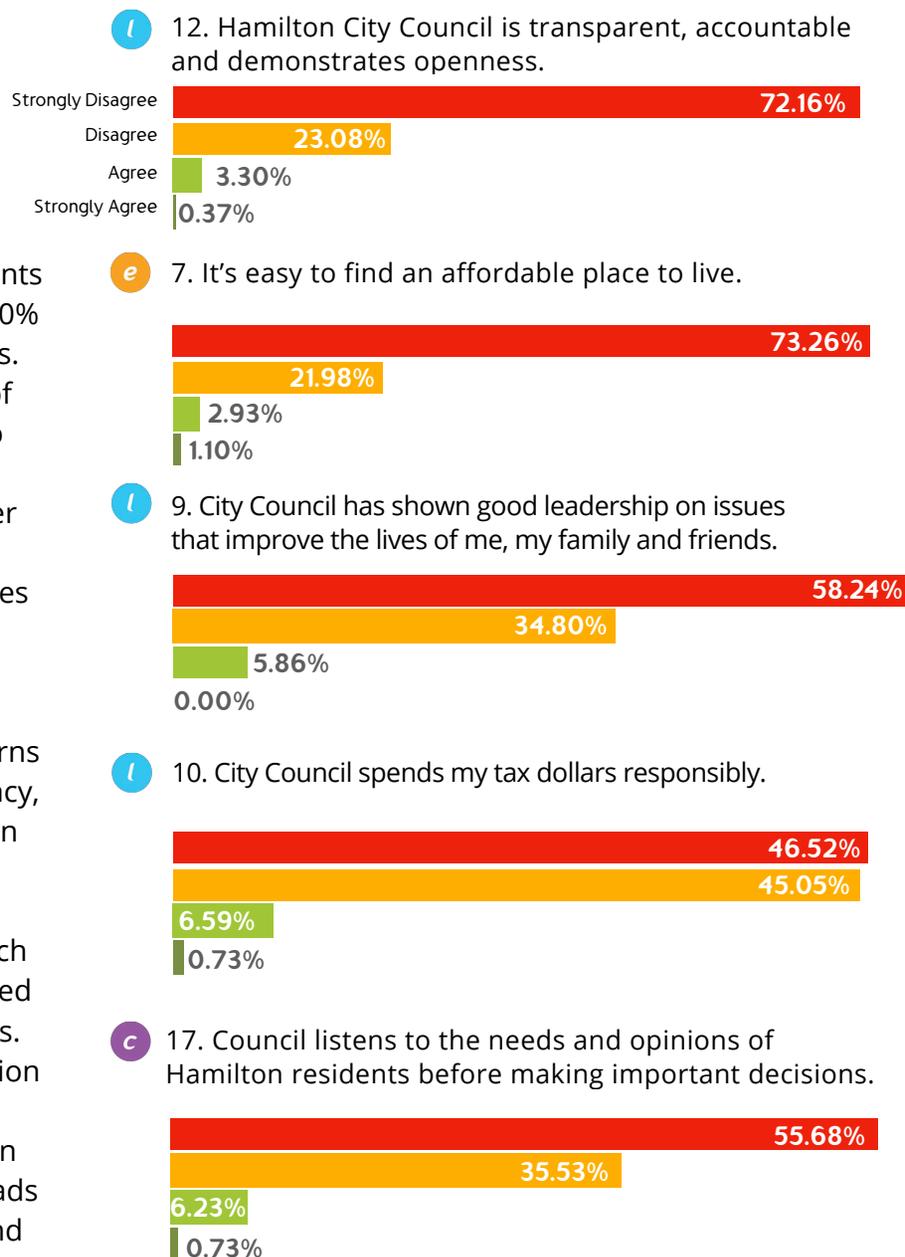


WARD 3 RESULTS

5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION



Ward 3 respondents represented 13.60% of all respondents. The percentage of respondents who voted in the last election was lower than the citywide average. Key issues for Ward 3 respondents focused on leadership concerns about transparency, spending, decision making, housing affordability, and the extent to which people feel listened to by their leaders. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability.

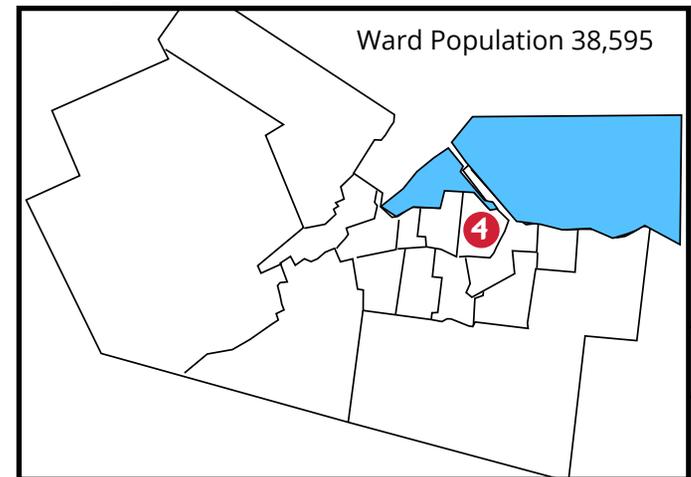
BY LEVEL OF AGREEMENT / SATISFACTION



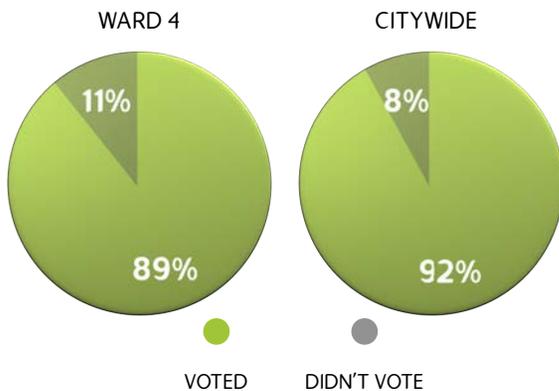
RESIDENT SURVEY RESULTS BY WARD

Ward 4: Councillor Sam Merulla

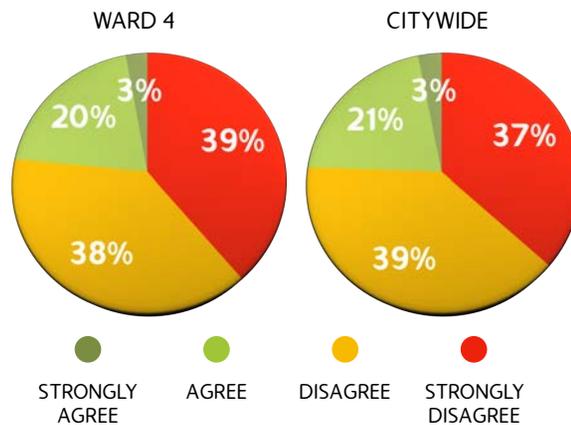
First elected: 2000



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 4 RESPONDENTS

“Hamilton is the city of missed opportunities. Wonderful people that truly contribute to community and want to live and work here are not supported. The city council is a constant disappointment.”

“Hamilton has been attempting to transform for the past 20 years, however, a significant blocker to progress has been, and remains City Council. The mindset of many Council members reflect pre-transformation thinking.”

“To be fair, it is unrealistic to expect the leaders who created the system to innovatively transform it. For Hamilton to successfully transform, it will need to begin with forward-thinking Leadership.”

“I would like to see limits placed on terms for elected officials. Enough with these career politicians who are well past their prime. Council should be made up of people with real life experience and/or education. I want to see a council that reflects the cross section of the population of Hamilton.”

“I’m looking forward to new, open, transparent representation in my ward. Thank for doing this!”



WARD 4 RESULTS

5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION

e 7. It's easy to find an affordable place to live.



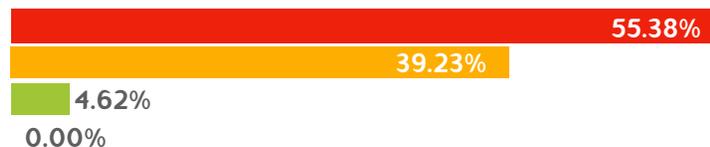
i 12. Hamilton City Council is transparent, accountable and demonstrates openness.



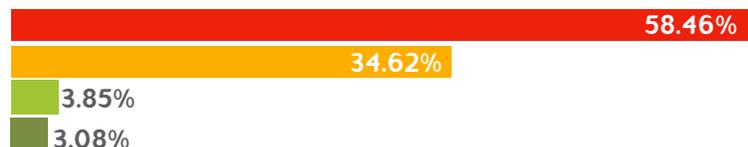
i 9. City Council has shown good leadership on issues that improve the lives of me, my family and friends.



i 10. City Council spends my tax dollars responsibly.



c 17. Council listens to the needs and opinions of Hamilton residents before making important decisions.

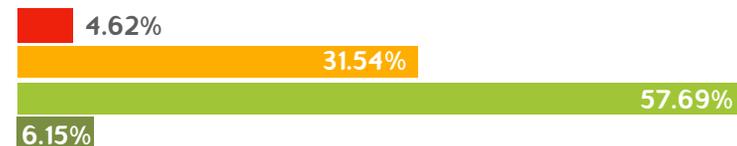


BY LEVEL OF AGREEMENT / SATISFACTION

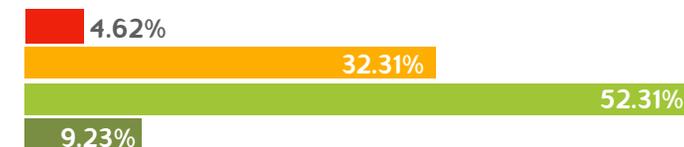
i 2. I feel safe walking to stores, schools, parks and restaurants in my neighbourhood.



i 3. I'm satisfied with the condition of my local parks.



t 20. The HSR (Hamilton Street Railway) is always reliable and when I or my family need to use it.



i 4. My neighbourhood receives its fair share of dollars spent on infrastructure (roads, sidewalks parks and water supply)



t 22. It's easy to get around wherever I need to go in Hamilton, with or without a car.

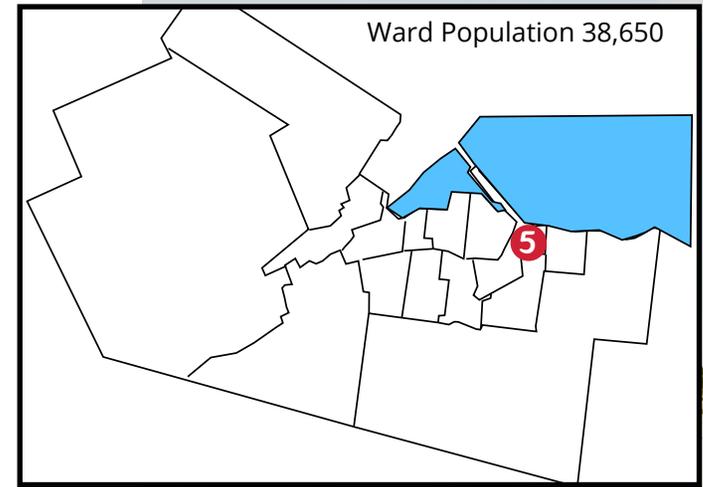


Ward 4 respondents represented 6.47% of all respondents. The percentage of respondents who voted in the last election was lower than the citywide average. Key issues for Ward 4 respondents focused on housing affordability, leadership concerns about transparency, spending, decision making, and the extent to which people feel listened to by their leaders. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability and general mobility.

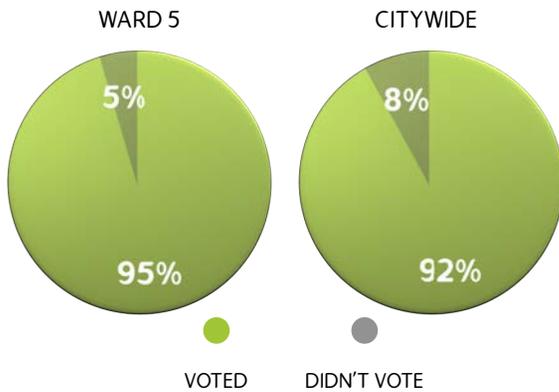
RESIDENT SURVEY RESULTS BY WARD

Ward 5: Councillor Chad Collins (now a member of Parliament)

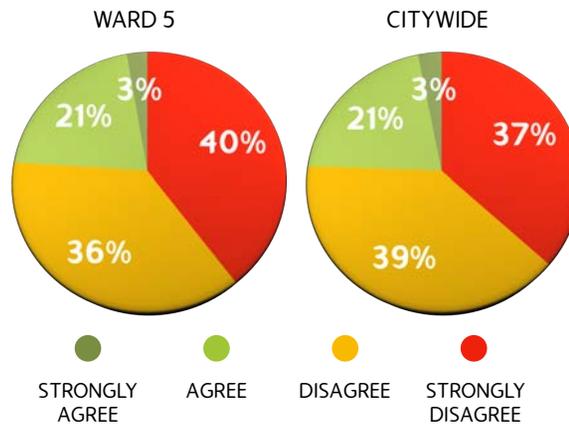
First elected: 1995



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 5 RESPONDENTS

“Hamilton needs new ideas and forward thinking city councillors.”

“The entitlement, lack of innovation and secrecy in the old guard members of council needs to be checked. Their behaviour in and out of chamber has been condescending and self serving.”

“People in our neighbourhood are tremendously upset over the RHVP coverup, the raw sewage coverup, the integrity commissioner going after citizens, how surplus funds are spent, how homelessness and poverty are managed, biking issues, unprofessional conduct, and the lack of transparency with meetings and decisions.”

“We are stuck. We need progressive thinkers. Social Infrastructure needs to be re-thought. Fresh thinking. New ideas. Compassionate leadership.”

“I have contacted Chad Collins and have never received a reply. Very concerned about urban sprawl and allowing development of green space.”



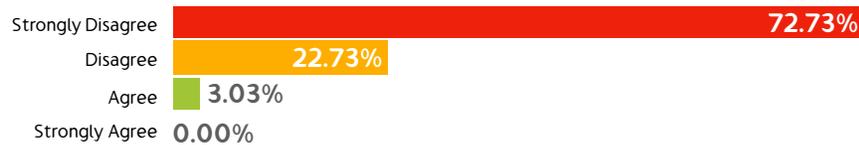
WARD 5 RESULTS

5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION

e 7. It's easy to find an affordable place to live.



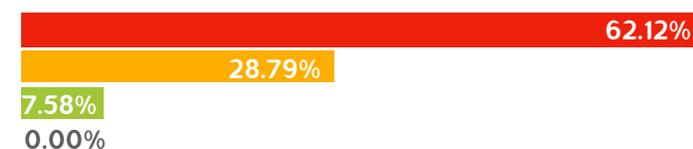
t 12. Hamilton City Council is transparent, accountable and demonstrates openness.



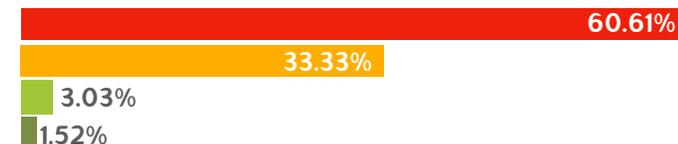
t 11. City Council brings new ideas forward to make Hamilton a better city.



t 9. City Council has shown good leadership on issues that improve the lives of me, my family and friends.

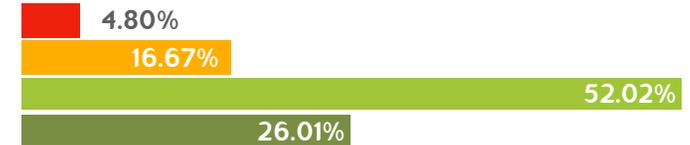


c 17. Council listens to the needs and opinions of Hamilton residents before making important decisions.



BY LEVEL OF AGREEMENT / SATISFACTION

i 2. I feel safe walking to stores, schools, parks and restaurants in my neighbourhood.



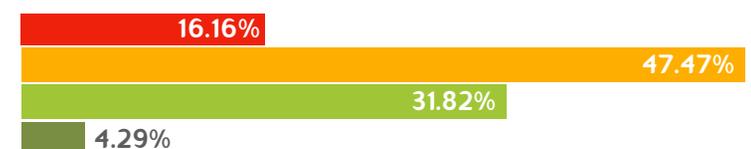
i 3. I'm satisfied with the condition of my local parks.



i 4. My neighbourhood receives its fair share of dollars spent on infrastructure (roads, sidewalks parks and water supply)



i 1. I'm happy with the condition and year-round maintenance of the sidewalks and roads in my neighbourhood.



20. The HSR (Hamilton Street Railway) is always reliable and when I or my family need to use it.

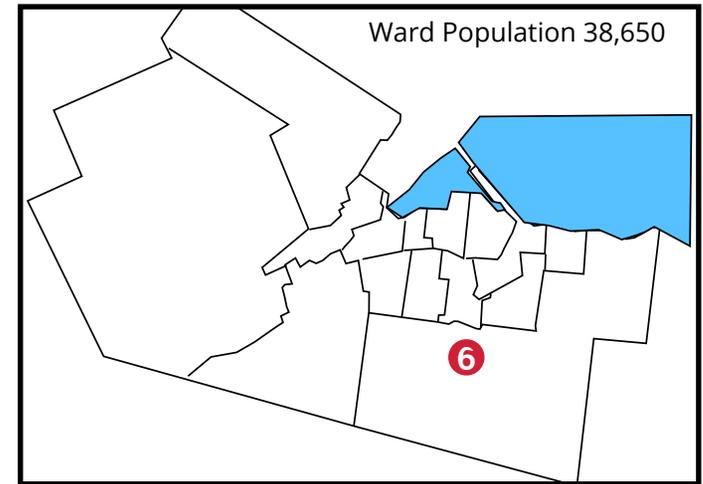


Ward 5 respondents represented 3.29% of all respondents. Respondents were above the citywide average of those who voted in the last election. Key issues for Ward 5 respondents focused on housing affordability, leadership concerns about transparency, spending, decision making, and the extent to which people feel listened to by their leaders. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability.

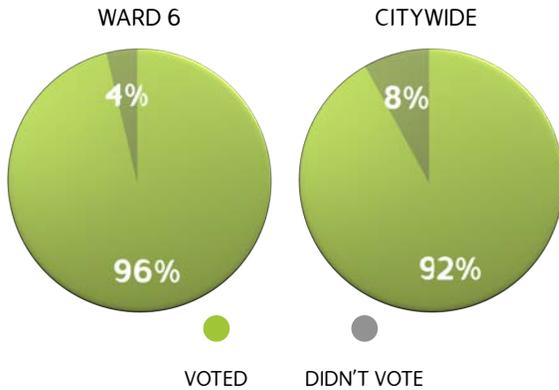
RESIDENT SURVEY RESULTS BY WARD

Ward 6: Councillor Tom Jackson

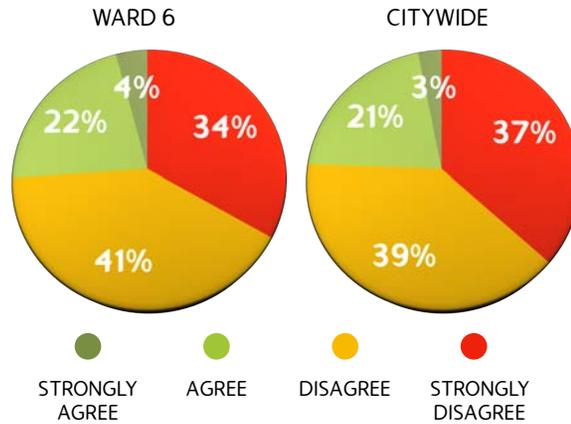
First elected: 1988



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 6 RESPONDENTS

“While my area is generally well maintained most of that is due to the engaged citizens who live here and not because of any forward thinking actions being taken by my local rep.”

“I’m ready to see new faces involved with Hamilton politics. Our city can grow to be better and I’m excited to see what’s ahead for Hamilton.”

“Major changes need to be made to move this City forward. This dragging of feet on every issue and lack of decision making is a terrible way to run a city. We lose more than we gain.”

“The City deserves better, smarter, more diverse and more transparent representation. The current regime’s cover ups of major scandals and failed projects have cost taxpayers millions in unnecessary expenses. We need some new blood on Council and in the Mayor’s chair.”

“Change. Change. Tom is a nice guy who needs to retire pronto!”



WARD 6 RESULTS

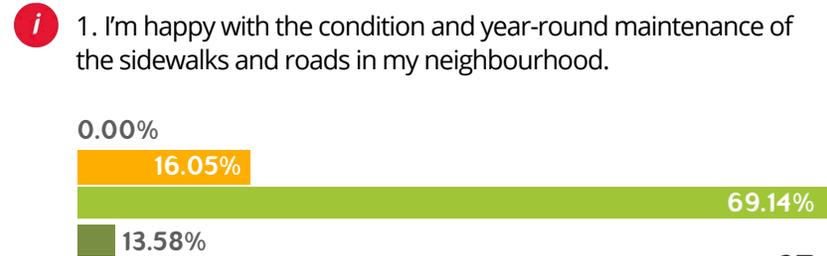
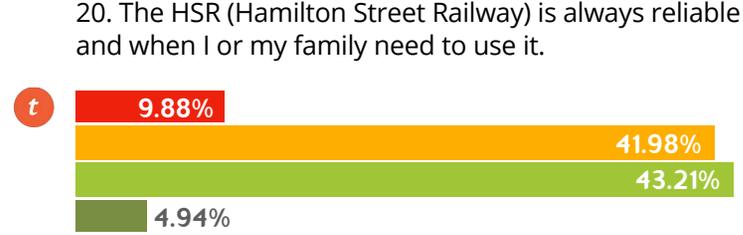
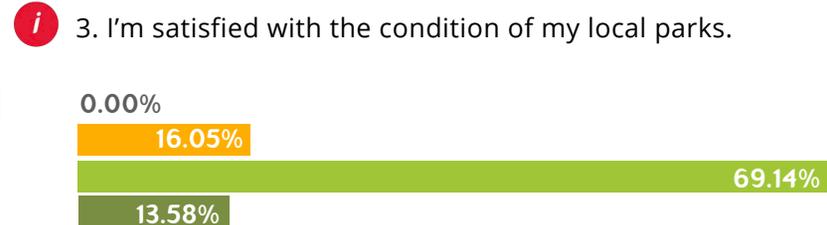
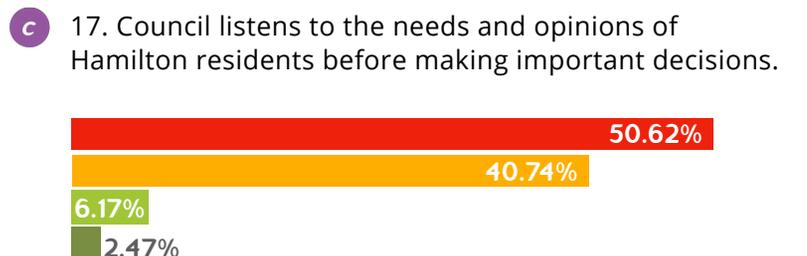
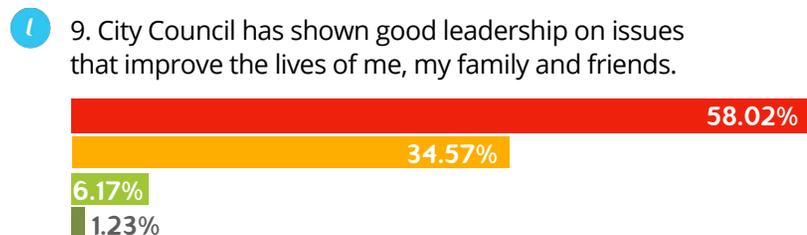
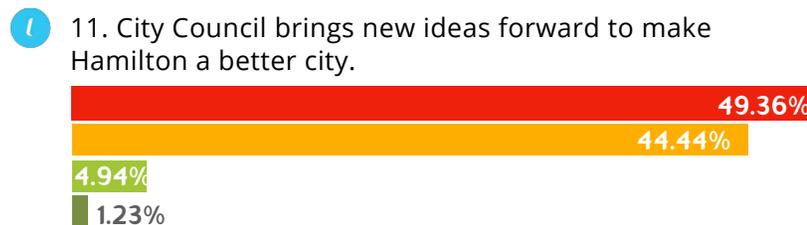
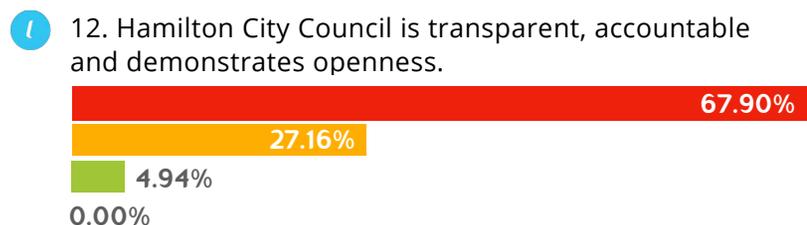
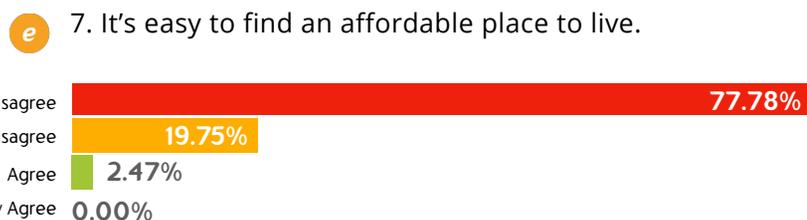
5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION

BY LEVEL OF AGREEMENT / SATISFACTION

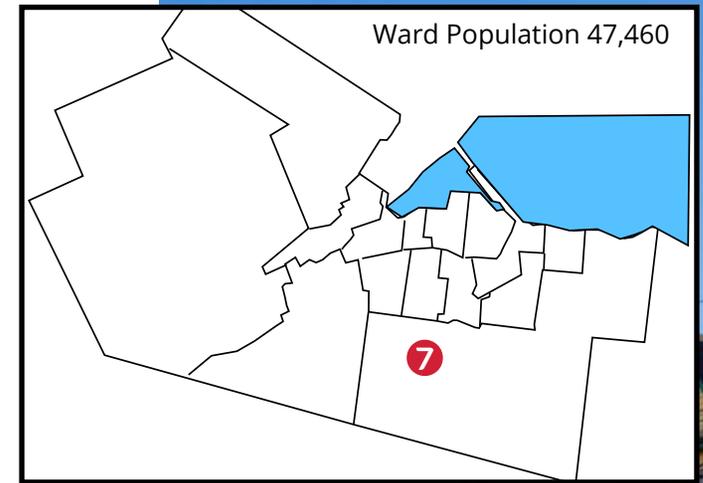
Ward 6 respondents represented 4.04% of all respondents. Respondents were above the citywide average of those who voted in the last election. Key issues for Ward 6 respondents focused on housing affordability, leadership concerns about transparency, spending, decision making, and the extent to which people feel listened to by their leaders. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability.



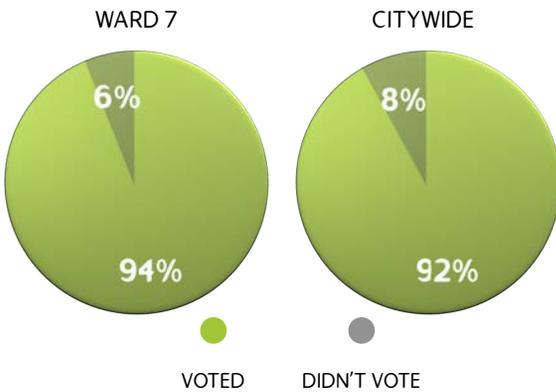
RESIDENT SURVEY RESULTS BY WARD

Ward 7: Councillor Esther Pauls

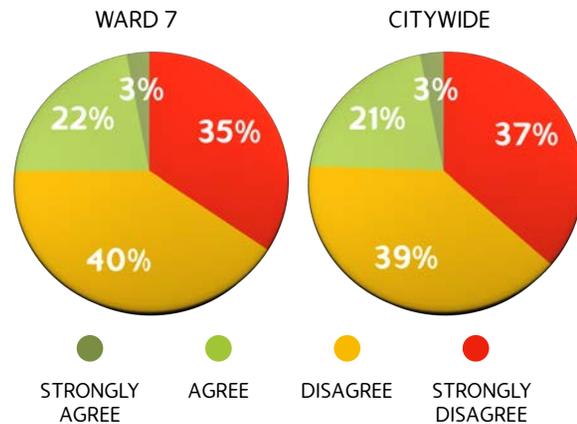
First elected: 2018



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 7 RESPONDENTS

"I believe there needs to be a huge shake up on council. The old guard needs to go!"

"Disappointed with council because of lack of environmental protection and lack of transparency and accountability regarding incidents that adversely effect the environment - past and present."

"Time for change towards a better, sustainable Hamilton for today and our children's future. We need honest, transparent council in place who truly care for the residents of Hamilton!"

"Hamilton City Council is mired in bureaucracy and unable to move forward with decisions and reliant on consultant reports. This adds to the length of time before any decisions are made. In my riding we have not had strong decisive leadership."

"Esther Pauls says next to nothing at meetings. She does not support her ward."



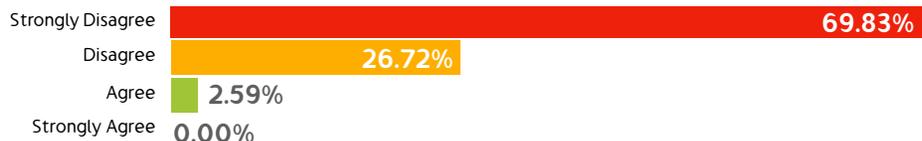
WARD 7 RESULTS

5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION

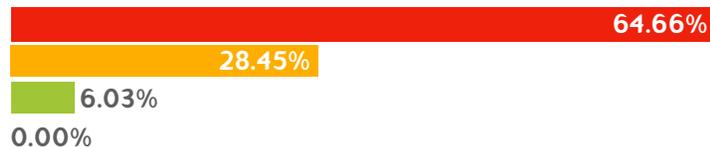


BY LEVEL OF DISAGREEMENT / DISSATISFACTION

e 7. It's easy to find an affordable place to live.



i 12. Hamilton City Council is transparent, accountable and demonstrates openness.



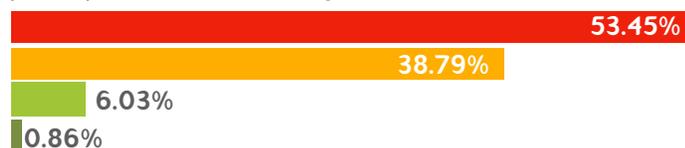
i 11. City Council brings new ideas forward to make Hamilton a better city.



i 10. City Council spends my tax dollars responsibly.



c 18. Council seeks my active input in developing Hamilton's future, either through democratic participation or community consultation on decisions.



BY LEVEL OF AGREEMENT / SATISFACTION

i 2. I feel safe walking to stores, schools, parks and restaurants in my neighbourhood.



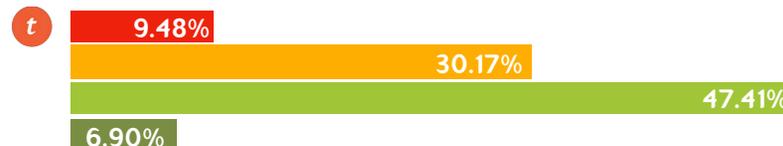
i 3. I'm satisfied with the condition of my local parks.



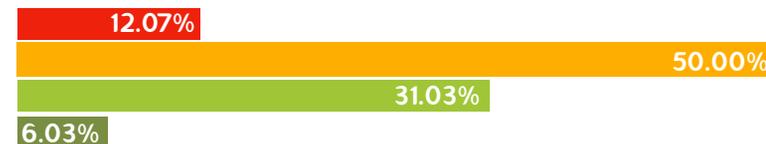
i 4. My neighbourhood receives its fair share of dollars spent on infrastructure (roads, sidewalks parks and water supply)



20. The HSR (Hamilton Street Railway) is always reliable and when I or my family need to use it.



i 1. I'm happy with the condition and year-round maintenance of the sidewalks and roads in my neighbourhood.

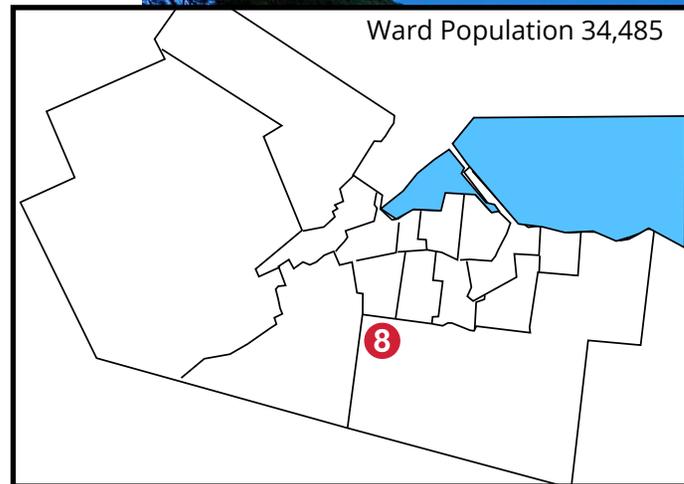


Ward 7 respondents represented 5.78% of all respondents. Respondents were above the citywide average of those who voted in the last election. Key issues for Ward 7 respondents focused on housing affordability, leadership concerns about transparency, spending, decision making, and the extent to which their input was sought on important decisions. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability.

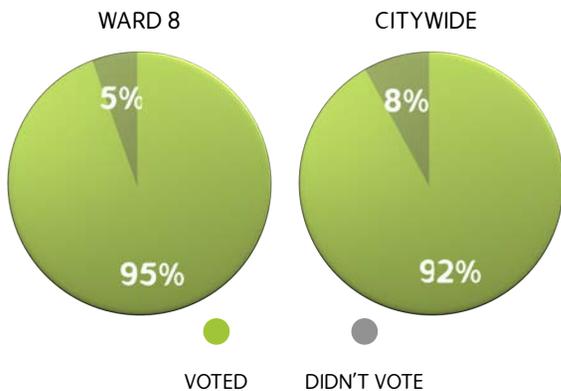
RESIDENT SURVEY RESULTS BY WARD

Ward 8: Councillor John-Paul Danko

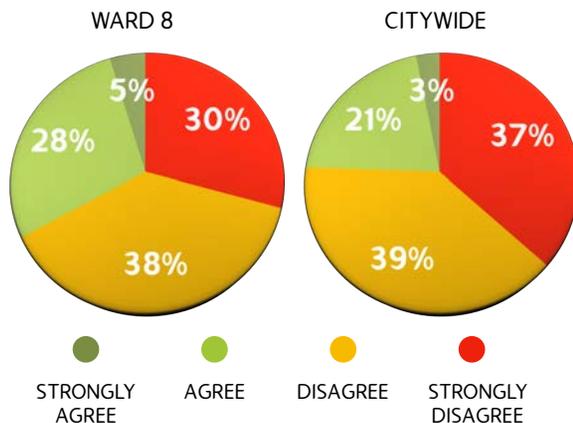
First elected: 2018



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 8 RESPONDENTS

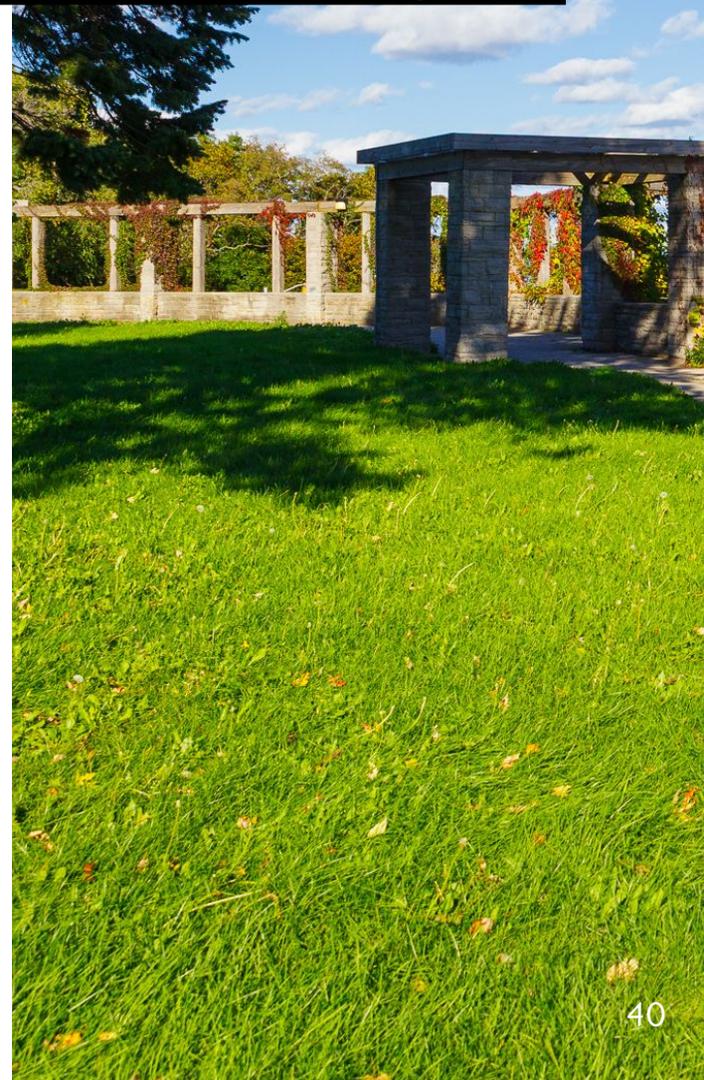
"In general, I feel that the City of Hamilton is run OK. I mean just OK. I do not feel that the leadership of the city (ie mayor and councillors as a whole) are progressive with respect to the future of the city. Also, importantly, I feel like the council has a bias towards keeping things under wraps and otherwise NOT aspiring to be fully transparent. I hate this and it makes me have less trust in them."

"Hamilton city council has too many "lifers," councillors who've held their seats for more than 10 years. These councillors have a NIMBY attitude to everything, are more interested in protecting the status quo than listening to the concerns of citizens and addressing those concerns with meaningful policy changes."

"I am looking forward to the residents of Hamilton electing a new council and mayor. My impression is that most of those who vote just return the incumbent. I want an innovative and visionary council. One that can work together to decide on matters for the entire city."

"I HATE the five lane highway that runs through our city, aka, Main St. At very least, reduce it to lanes with speed management actions and make the remaining lanes into bike lanes and other city friendly things. As is, it's embarrassing."

"Feel good about my local councillor, but overall somethings not working. Seems to take forever for new development to get approved, and council plays politics with what should be easy decisions."



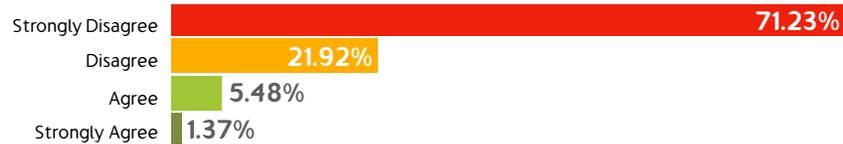
WARD 8 RESULTS

5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION

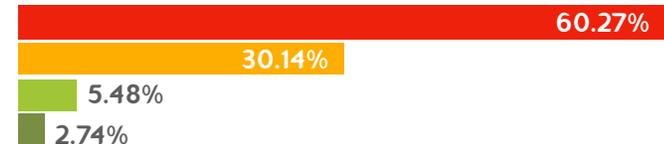
e 7. It's easy to find an affordable place to live.



c 17. Council listens to the needs and opinions of Hamilton residents before making important decisions.



l 12. Hamilton City Council is transparent, accountable and demonstrates openness.



l 9. City Council has shown good leadership on issues that improve the lives of me, my family and friends.



l 10. City Council spends my tax dollars responsibly.



BY LEVEL OF AGREEMENT / SATISFACTION

i 2. I feel safe walking to stores, schools, parks and restaurants in my neighbourhood.



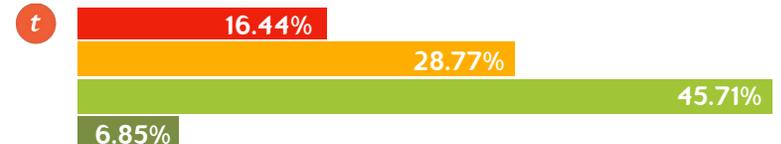
i 3. I'm satisfied with the condition of my local parks.



i 4. My neighbourhood receives its fair share of dollars spent on infrastructure (roads, sidewalks parks and water supply)



20. The HSR (Hamilton Street Railway) is always reliable and when I or my family need to use it.



e 5. City Hall supports the creation and operation of small and medium sized businesses.

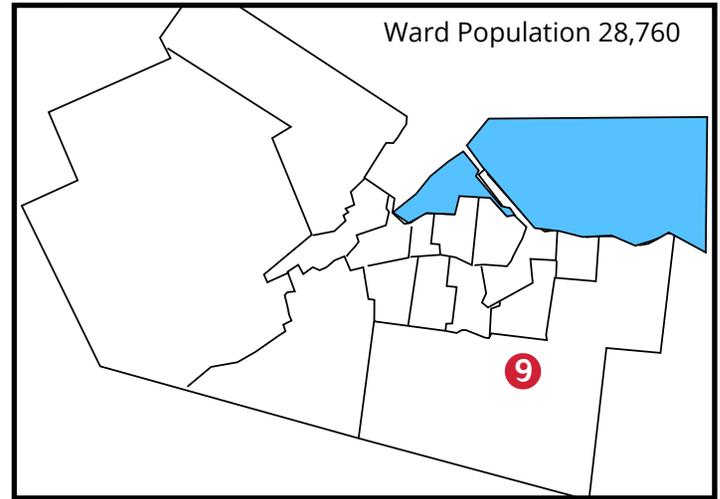


Ward 8 respondents represented 3.59% of all respondents. Respondents were above the citywide average of those who voted in the last election. Key issues for Ward 8 respondents focused on housing affordability, and the extent to which people feel listened to by their leaders, and leadership concerns about transparency, spending, and decision making. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, transit reliability, and support for small and medium-sized business.

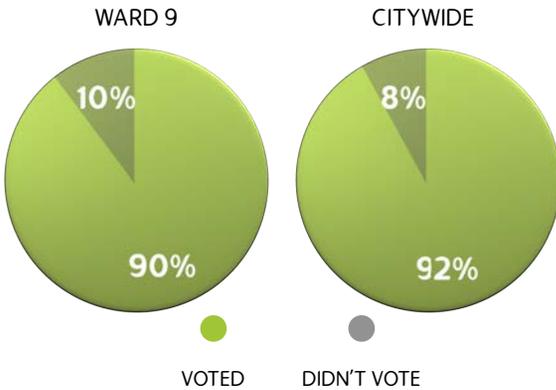
RESIDENT SURVEY RESULTS BY WARD

Ward 9: Councillor Brad Clark

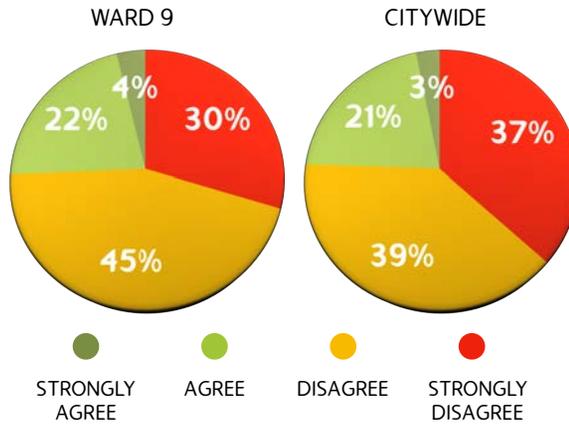
First elected: 2006



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 9 RESPONDENTS

- "Time for change. Time to actually care about us the people and the homeless too!"
- "Too many on council worry only about their own constituents instead of the good of the entire city. They are also stuck in ways that should have changed decades ago!"
- "It's so hard to figure out what is going on locally."
- "There should be a limit on how long a councillor can serve. We need new blood."
- "Sewergate speaks for itself. No one held responsible for leaving the gate open for 4 years. I worked in maintenance and they're telling us no one knew?"



WARD 9 RESULTS

5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION

t 10. City Council spends my tax dollars responsibly.



t 12. Hamilton City Council is transparent, accountable and demonstrates openness.



e 7. It's easy to find an affordable place to live.



c 18. Council seeks my active input in developing Hamilton's future, either through democratic participation or community consultation on decisions.



t 9. City Council has shown good leadership on issues that improve the lives of me, my family and friends.



BY LEVEL OF AGREEMENT / SATISFACTION

i 3. I'm satisfied with the condition of my local parks.



i 2. I feel safe walking to stores, schools, parks and restaurants in my neighbourhood.



i 4. My neighbourhood receives its fair share of dollars spent on infrastructure (roads, sidewalks parks and water supply)



20. The HSR (Hamilton Street Railway) is always reliable and when I or my family need to use it.



i 1. I'm happy with the condition and year-round maintenance of the sidewalks and roads in my neighbourhood.

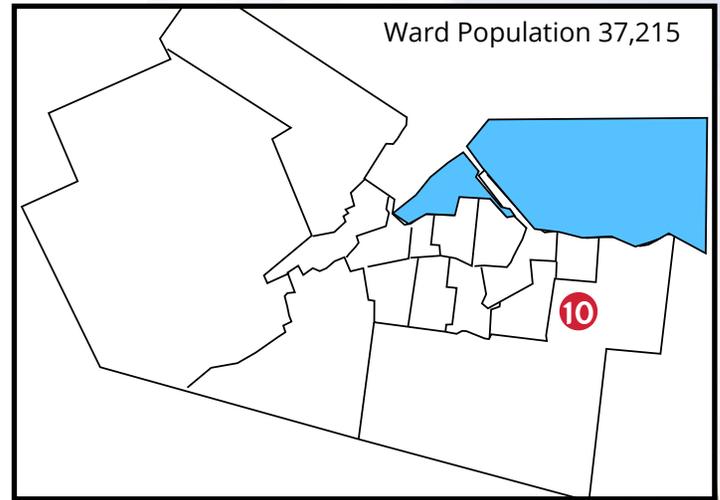


Ward 9 respondents represented 1.94% of all respondents. Respondents were lower than the citywide average of those who voted in the last election. Key issues for Ward 9 respondents focused on leadership concerns about spending, transparency, decision making, housing affordability, and the extent to which people feel listened to by their leaders. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability.

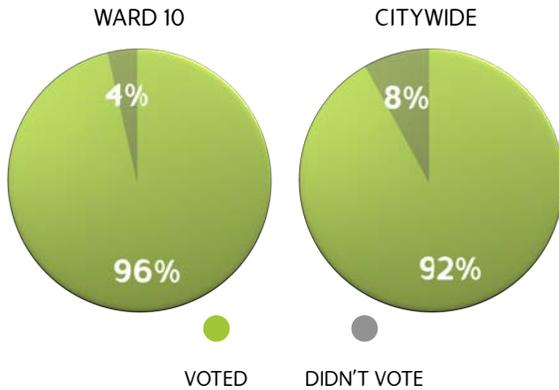
RESIDENT SURVEY RESULTS BY WARD

Ward 10: Councillor Maria Pearson

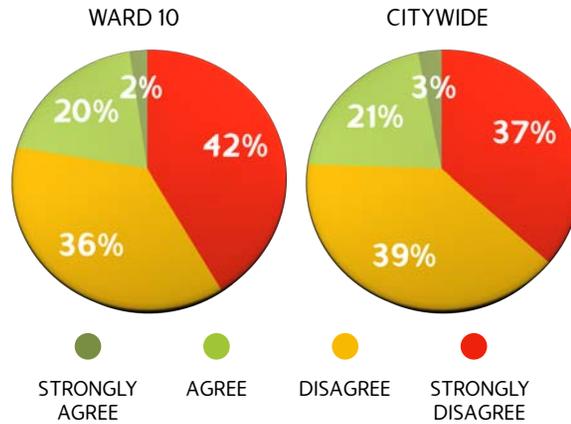
First elected: 2003



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 10 RESPONDENTS

"We need new councillors that actually care about improving the city."

"In order to compete with other cities, the city needs to be current with times in terms of social change, planning, fiscal spending and marketing."

"We need term limits. the long term politicians have lacked new ideas and care more about developers than residents and lack the ability to attract business to Hamilton to reduce the tax burden on residents."

"I'm fed up with councillors that act as mini mayors and treat wards like their own fiefdoms and not pulling together to view the city as a whole."

"The long term members of city council are the biggest detriment to the proper functioning of our city."



WARD 10 RESULTS

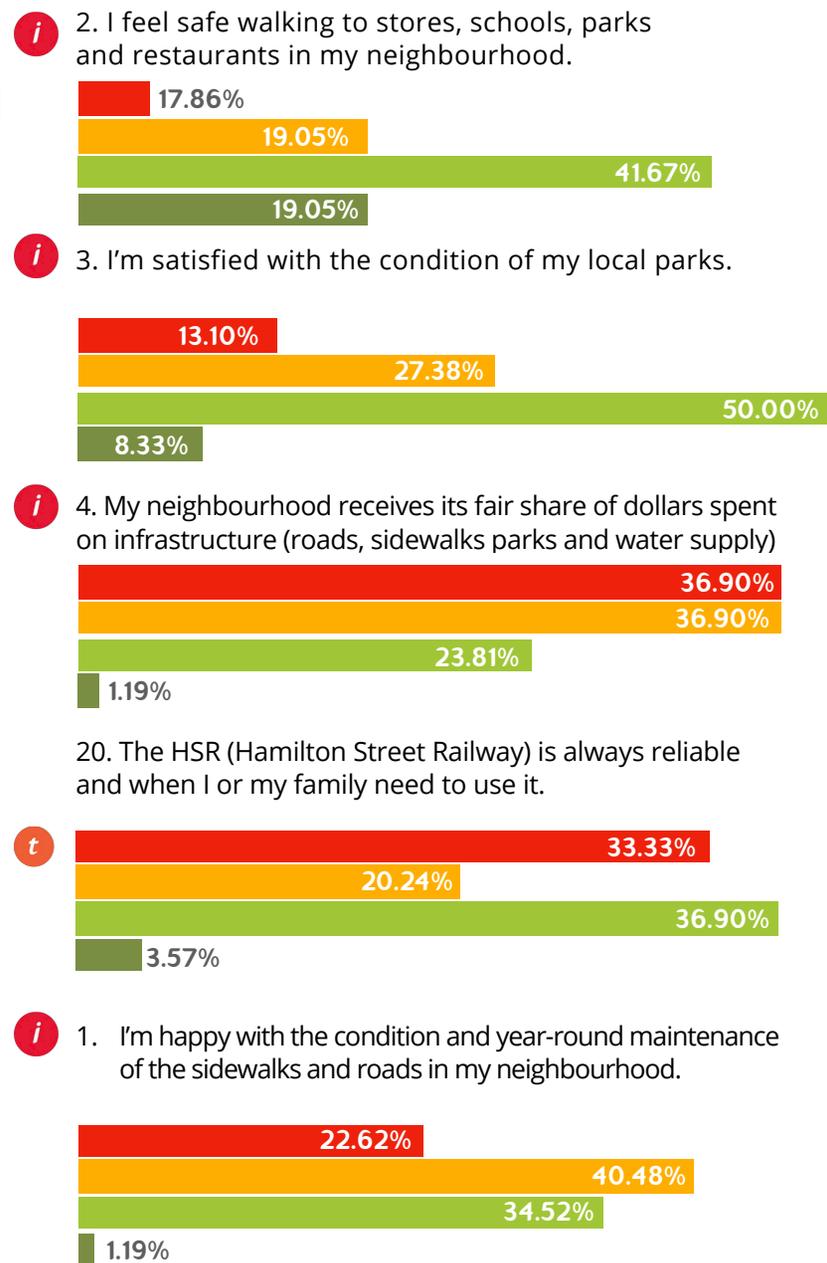
5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION

BY LEVEL OF AGREEMENT / SATISFACTION

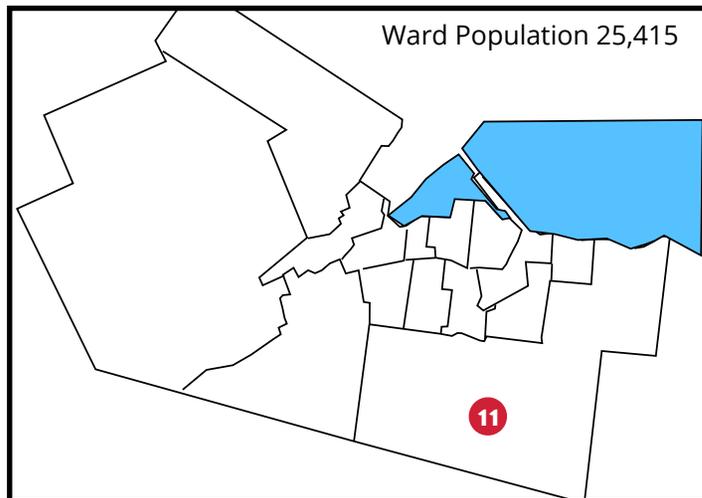
Ward 10 respondents represented 4.19% of all respondents. Respondents were above the citywide average of those who voted in the last election. Key issues for Ward 10 respondents focused on leadership concerns about spending, transparency, decision making, innovation, the extent to which people feel listened to by their leaders, and housing affordability. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability.



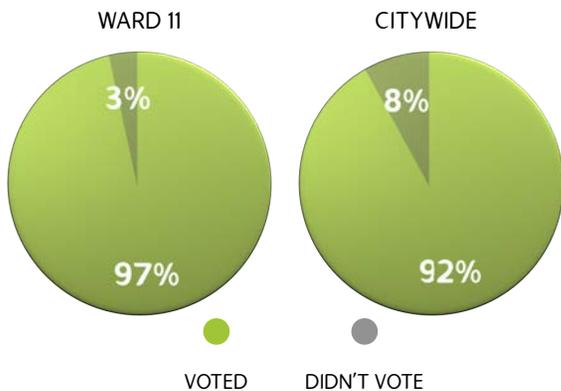
RESIDENT SURVEY RESULTS BY WARD

Ward 11: Councillor Brenda Johnson

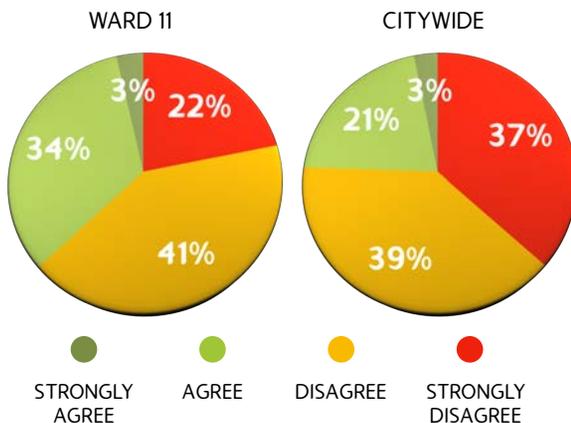
First elected: 2010



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 11 RESPONDENTS

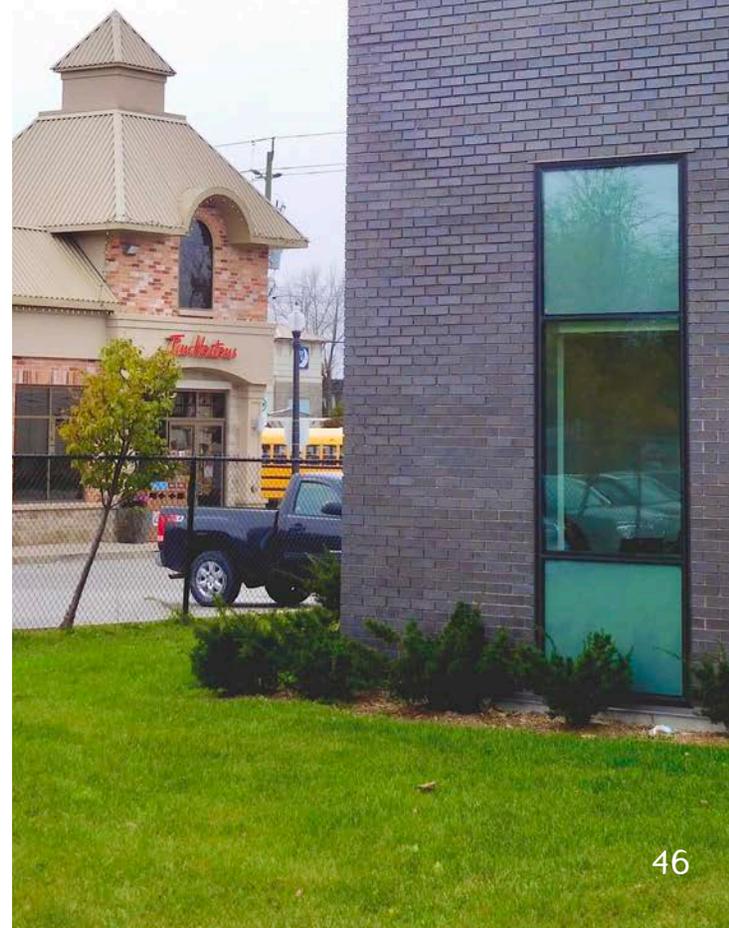
“Too many ‘lifers’ on council - citizens are paying for their mistakes and arrogance. Each with their own private agenda, not what is best for the riding or city.”

“The city staff and councillors need to be overhauled and we need to start fresh because from what I can tell the city of Hamilton is pretty screwed up in terms of leadership and staff.”

“Need some better form of transportation from uptown to downtown and vice-versa. Better internet for rural residences.”

“The dumping of waste matter was an absolute shit show. City hall asked lawyers to cover up and they were only accountable and sorry when caught. Outrageous and disgusting behaviour. City hall has too many “lifers” time to shake it up!”

“I live in a Binbrook and I think that Brenda has done some great efforts to enhance the Binbrook area. However, overall as a council the city is missing the mark. They are in the mindset of years behind thinking of the issues as though it is 1950s. It’s very disappointing to watch.”



WARD 11 RESULTS

5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION

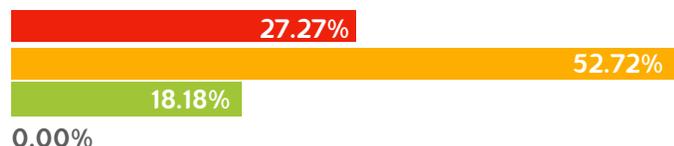


BY LEVEL OF DISAGREEMENT / DISSATISFACTION

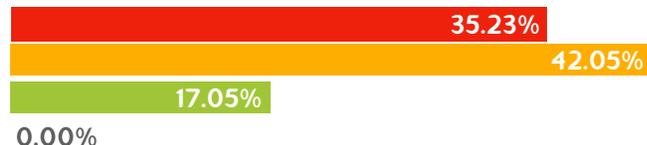
e 7. It's easy to find an affordable place to live.



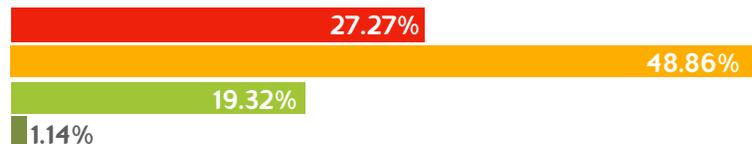
t 10. City Council spends my tax dollars responsibly.



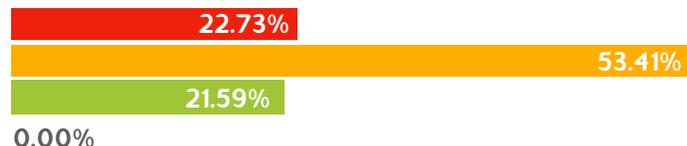
t 23. Council has invested smartly in the future of Hamilton's transit system.



c 17. Council listens to the needs and opinions of Hamilton residents before making important decisions.



c 18. Council seeks my active input in developing Hamilton's future, either through democratic participation or community consultation on decisions.



BY LEVEL OF AGREEMENT / SATISFACTION

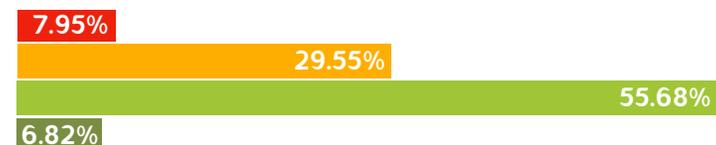
i 2. I feel safe walking to stores, schools, parks and restaurants in my neighbourhood.



i 3. I'm satisfied with the condition of my local parks.



i 1. I'm happy with the condition and year-round maintenance of the sidewalks and roads in my neighbourhood.



e 6. Living in Hamilton provides many opportunities for well-paying, permanent jobs.



i 4. My neighbourhood receives its fair share of dollars spent on infrastructure (roads, sidewalks parks and water supply)

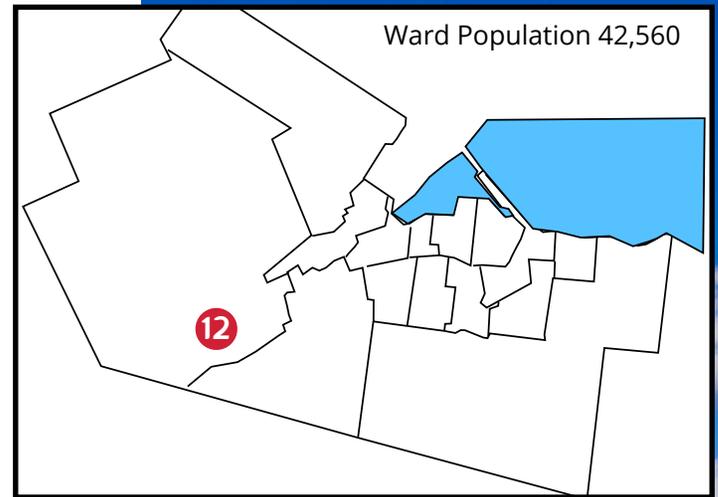


Ward 11 respondents represented 4.38% of all respondents. Respondents were above the citywide average of those who voted in the last election. Key issues for Ward 11 respondents focused on housing affordability, leadership concerns about spending, transit investments, and the extent to which people feel listened to and engaged by their leaders. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and the job market.

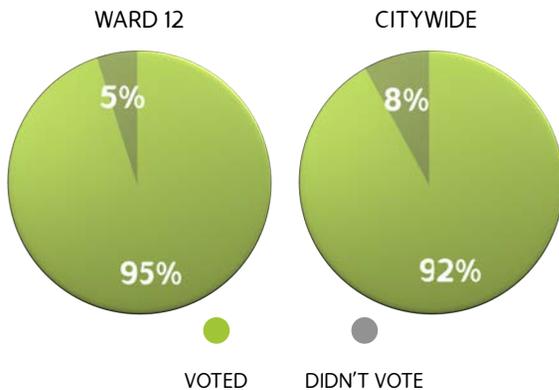
RESIDENT SURVEY RESULTS BY WARD

Ward 12: Councillor Lloyd Ferguson

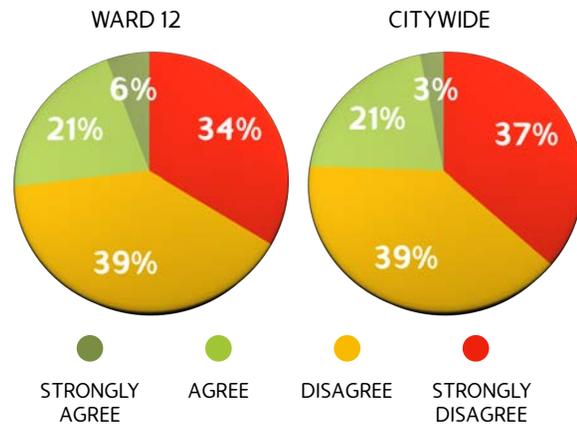
First elected: 2006



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 12 RESPONDENTS

"City council is hard to get through to. Some councillors are so fixed to preventing the right decisions and put a lot of pressure on staff to put up road blocks. At times it feels like corruption, other times, sheer incompetence and/or ignorance of the issues."

"The lies and coverups with the Cootes Paradise sewage fiasco is enough reason alone to throw these bums out."

"The problem with transit in Hamilton is the decisions are being made by Councillors who know nothing about transit. They listen to a small group of constituents that do not use transit."

"I love my city but am embarrassed by the Council we have and have had for such a long time. It's time for change! I would love for us to have a complete overhaul at City Hall like Burlington did after the last municipal election!"

"Completely fed up with this bunch of incompetent people. Time for change. We couldn't be any worse off with some fresh faces and fresher thinking. And no secrets and surprise's please!"



WARD 12 RESULTS

5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION

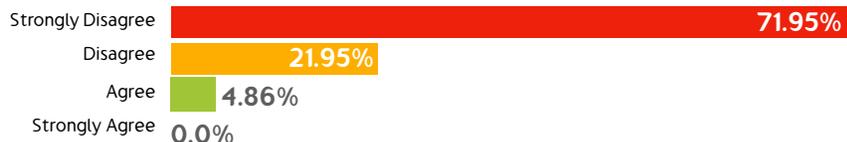


BY LEVEL OF DISAGREEMENT / DISSATISFACTION

BY LEVEL OF AGREEMENT / SATISFACTION

Ward 12 respondents represented 4.04% of all respondents. Respondents were above the citywide average of those who voted in the last election. Key issues for Ward 12 respondents focused on leadership concerns about transparency, innovation, housing affordability, and the extent to which people feel listened to by their leaders. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability.

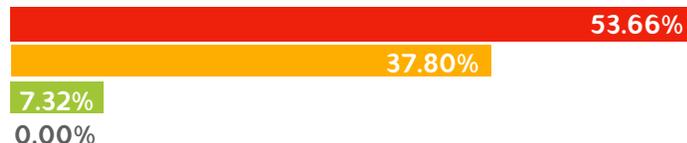
i 12. Hamilton City Council is transparent, accountable and demonstrates openness.



t 10. City Council spends my tax dollars responsibly.



i 11. City Council brings new ideas forward to make Hamilton a better city.



e 7. It's easy to find an affordable place to live.



c 18. Council seeks my active input in developing Hamilton's future, either through democratic participation or community consultation on decisions.



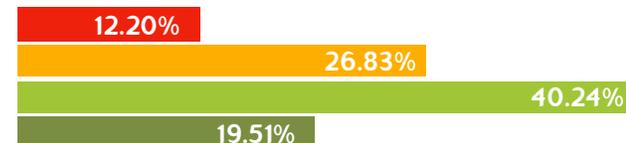
i 2. I feel safe walking to stores, schools, parks and restaurants in my neighbourhood.



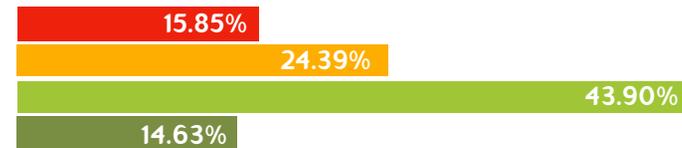
i 3. I'm satisfied with the condition of my local parks.



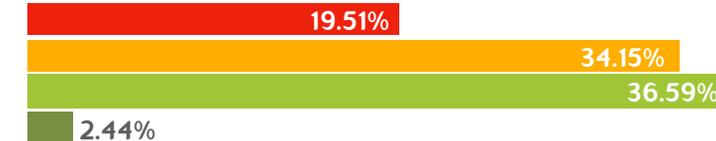
i 4. My neighbourhood receives its fair share of dollars spent on infrastructure (roads, sidewalks parks and water supply)



i 1. I'm happy with the condition and year-round maintenance of the sidewalks and roads in my neighbourhood.



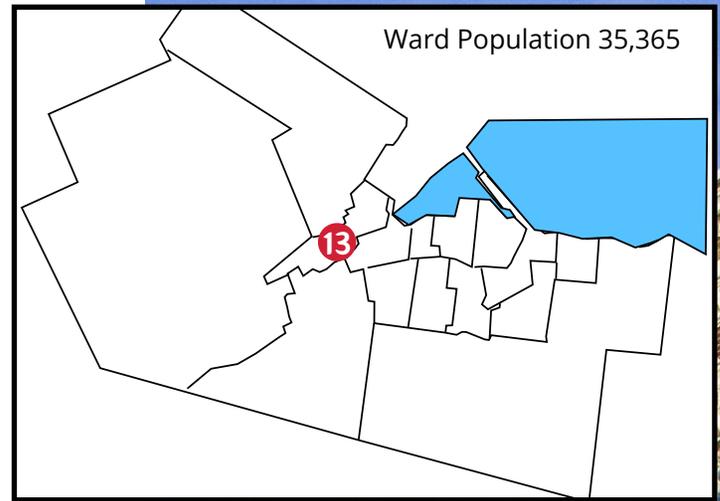
t 20. The HSR (Hamilton Street Railway) is always reliable and when I or my family need to use it.



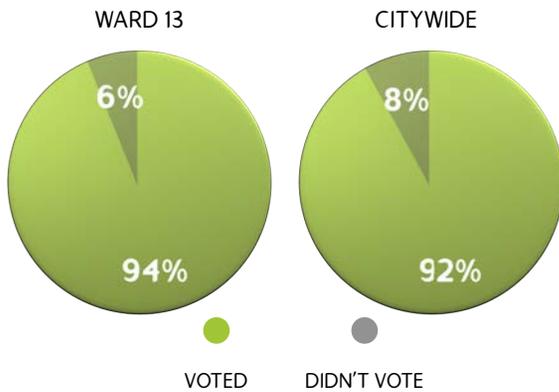
RESIDENT SURVEY RESULTS BY WARD

Ward 13: Councillor Arlene VanderBeek

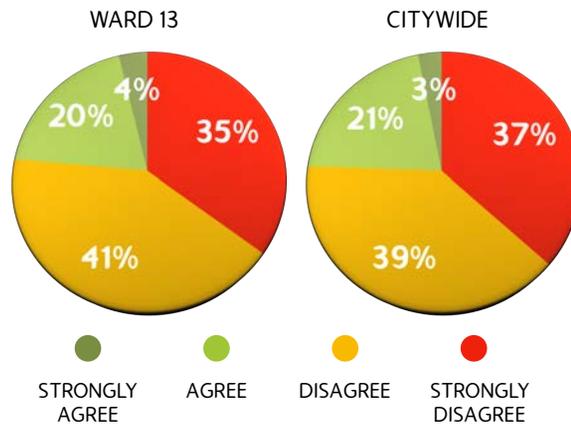
First elected: 2014



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 13 RESPONDENTS

"We have had one of the worst municipal leadership periods in the history of this city. Scandals, cover ups, attacks on the marginalized and the poor and dismissive rudeness to people delegating to Council. We need change."

"Disgusted the way the sewage spill was covered up."

"Would like most council to be new, with fresh ideas, articulate with doable solutions, be progressive with new technology, new drive to move forward with innovation. Practice due diligence and caution but be decisive, punctual, prompt and no dithering."

"All incumbents need to go. Our councillor is absolutely useless."

"The City of Hamilton shows no accountability to the constituents. They operate in totally non-transparent fashion and spend more time protecting their own interests and covering up their poor decisions/actions. I have been soliciting a response from my City Councillor for months via telephone and email and she simply ignores my request."

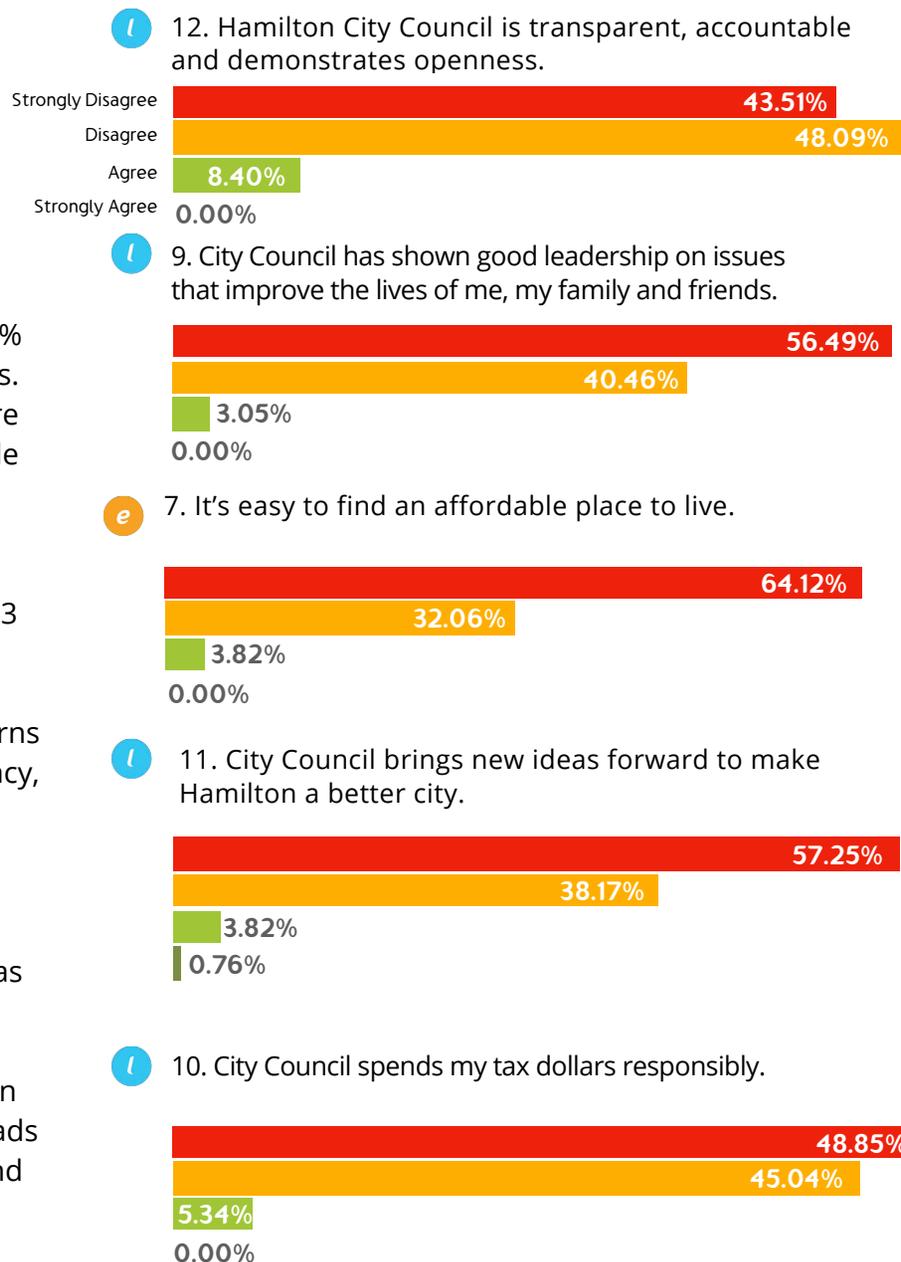


WARD 13 RESULTS

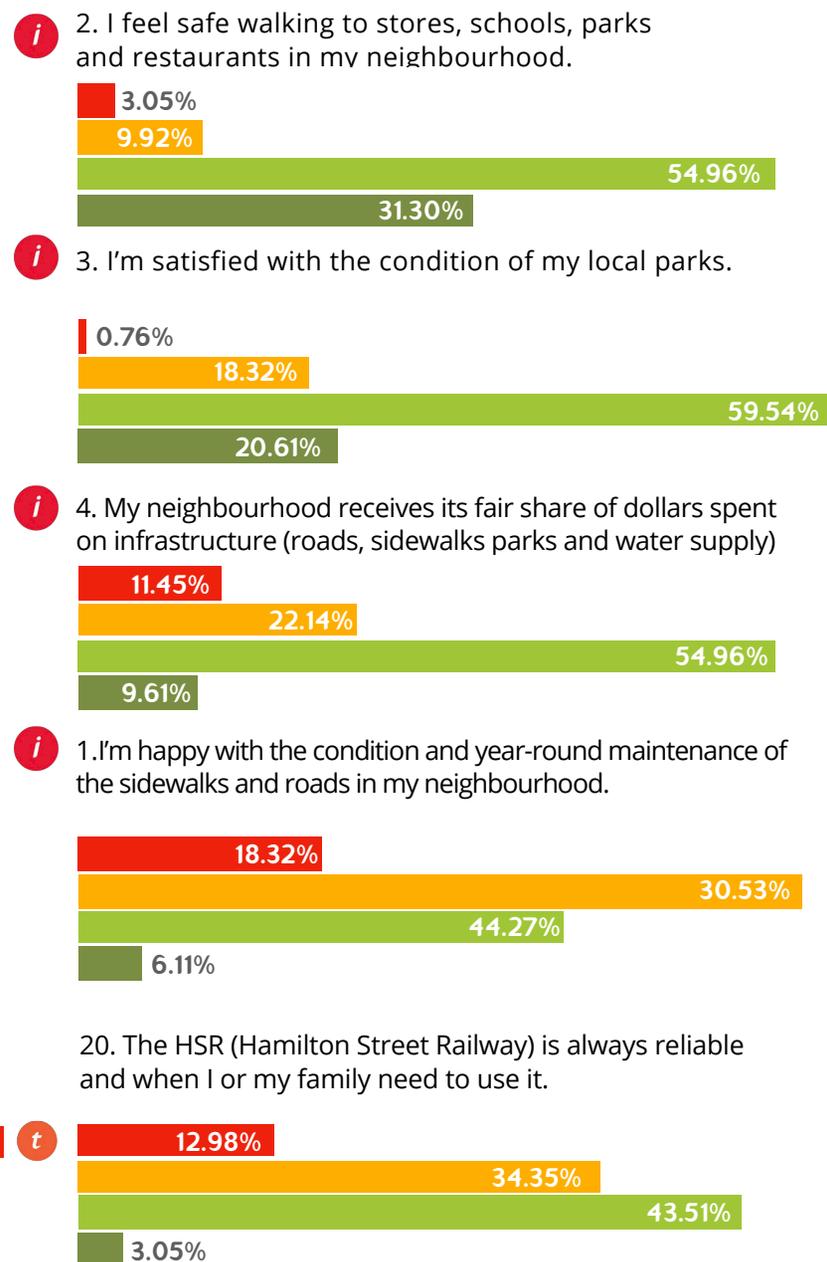
5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION



BY LEVEL OF AGREEMENT / SATISFACTION

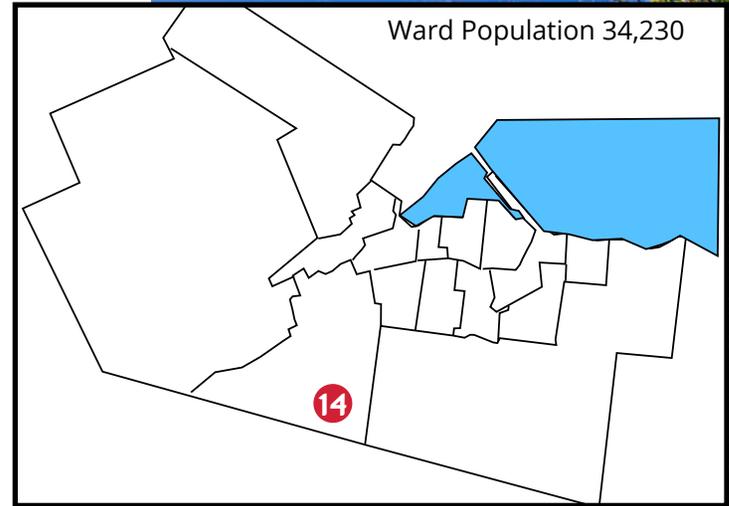


Ward 13 respondents represented 6.47% of all respondents. Respondents were above the citywide average of those who voted in the last election. Key issues for Ward 13 respondents focused on leadership concerns about transparency, decision making, innovation, spending, and housing affordability. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability.

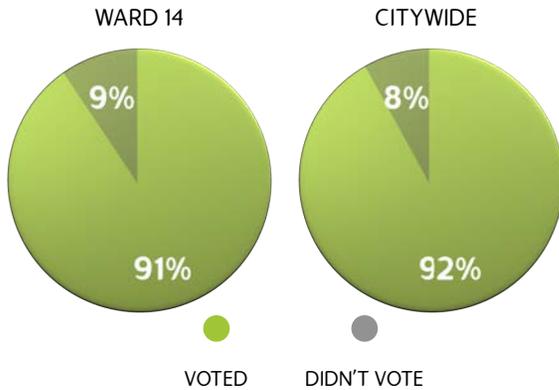
RESIDENT SURVEY RESULTS BY WARD

Ward 14: Councillor Terry Whitehead

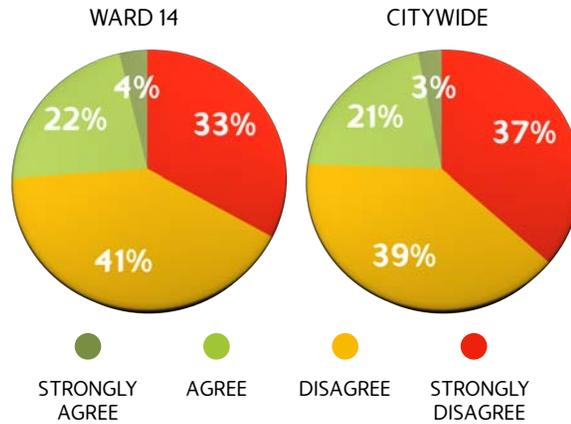
First elected: 2003



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 14 RESPONDENTS

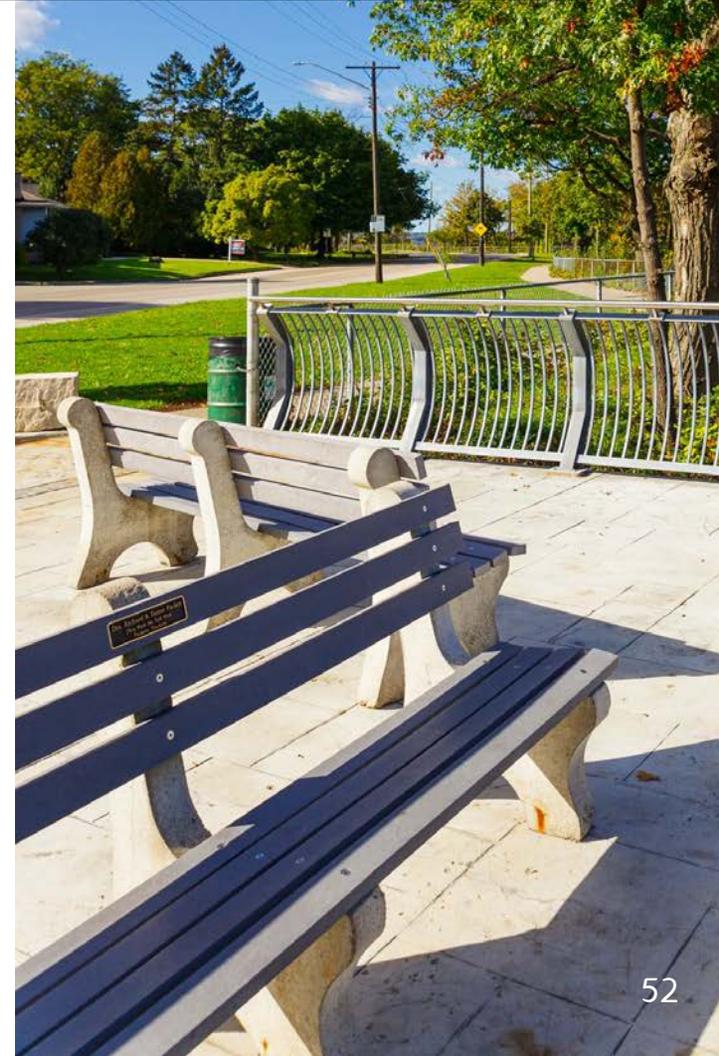
"Fed up with the cover ups. Fed up with lack of accountability. Fed up with lack of vision. Fed up with lifer councillors. Fed up with the rubber stamping police budget and the police board. Love waterfront development, James Street, LRT."

"I am ready for new leadership in this city. Let's thank those who have served, especially the long serving members but it's time to get some new fresh ideas/points of view to take this city to the next level. So much potential for our city but not with this old guard council."

"We feel that too many councillors in this city are career minded long timers who carelessly throw away millions of dollars for never ending studies, reports and consultants in an effort to justify the decisions they make. Then once said reports are provided, they ignore them and do something else anyway! They want to make sure they keep their voters happy for their re-elections and they are clearly afraid to make decisions in the best interest of the City."

"On a few occasions I have written to my Councillor over the last several years on issues relevant to me I have received written feedback from the Councillor telling me to stop listening to disaffected troublemakers (my words) on social media. I'm not part of any group, organized or unorganized, on social media and it's offensive to receive that type of feedback from a long-sitting Councillor when I was just expressing my opinions in the most respectful tones possible."

"My Councillor is one of the most disruptive influences at City Hall and who has consistently contributed to the bad staff/ Council relationship over many years."



WARD 14 RESULTS

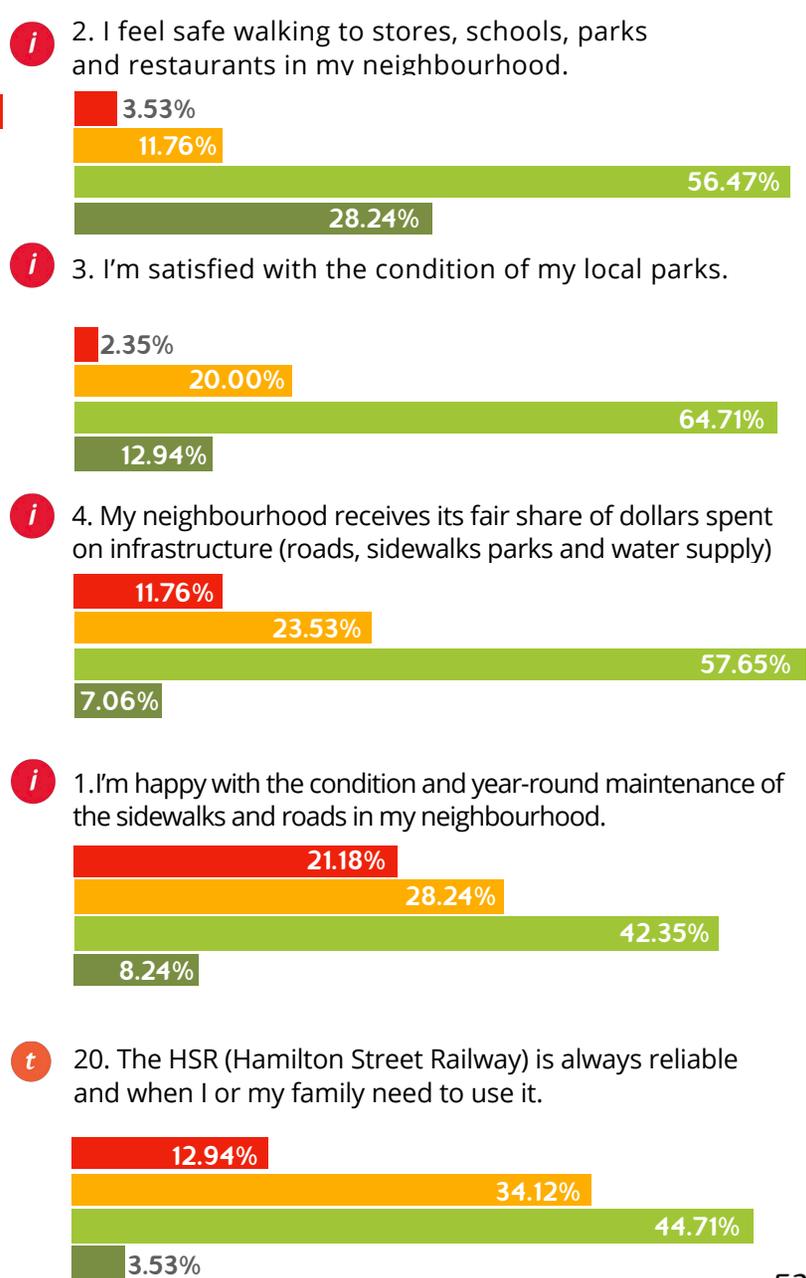
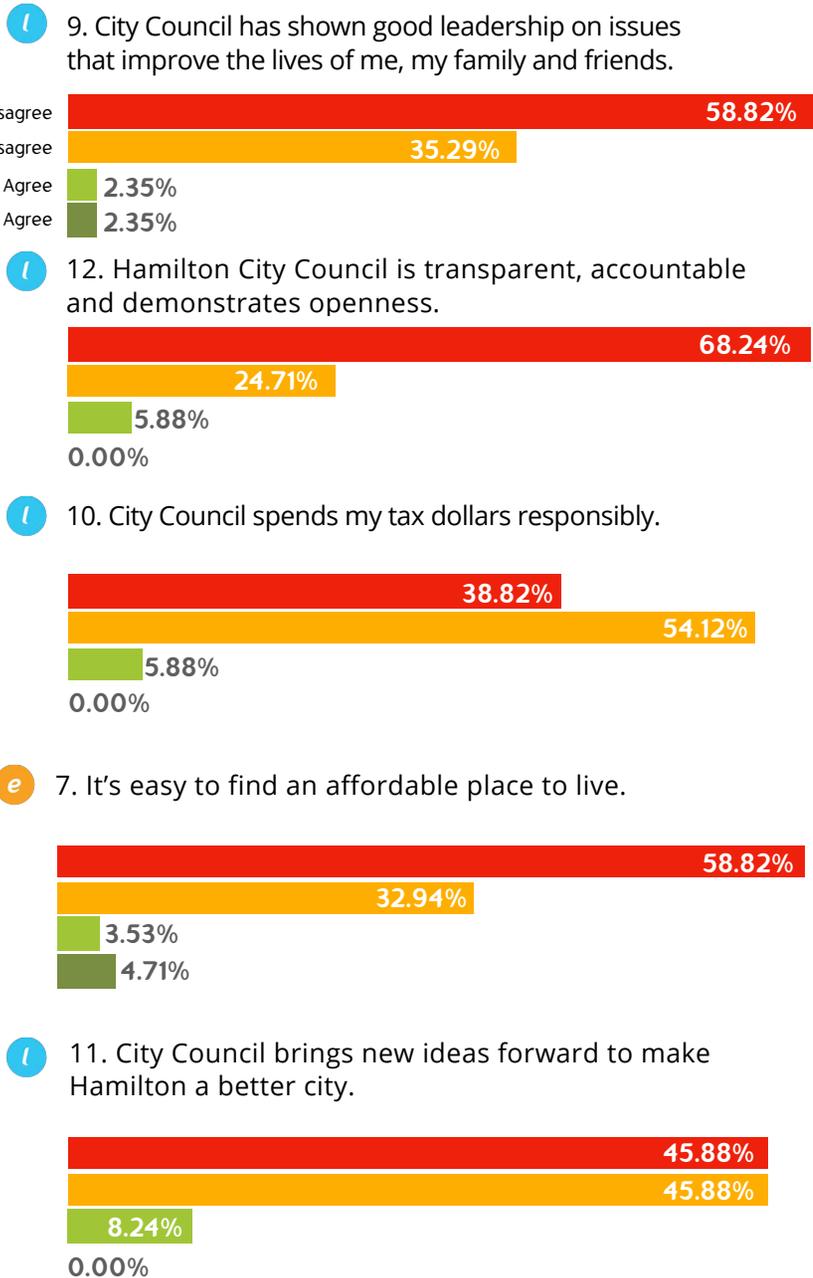
5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION

BY LEVEL OF AGREEMENT / SATISFACTION

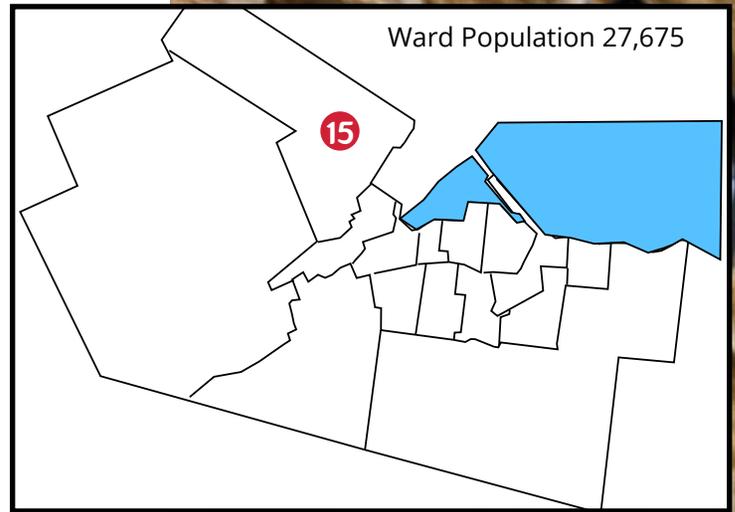
Ward 14 respondents represented 4.20% of all respondents. Respondents were slightly less (-1%) than the citywide average of those who voted in the last election. Key issues for Ward 14 respondents focused on leadership concerns about decision making, transparency, spending, decision making, innovation, and housing affordability. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, and transit reliability.



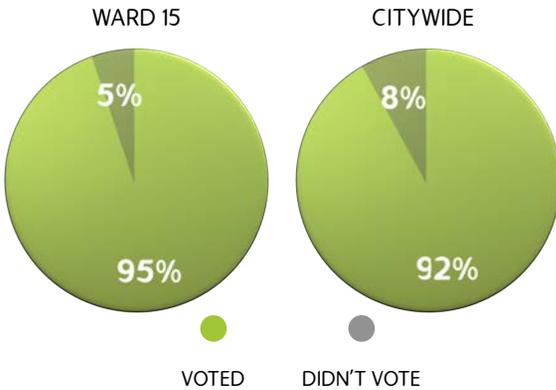
RESIDENT SURVEY RESULTS BY WARD

Ward 15: Councillor Judi Partridge

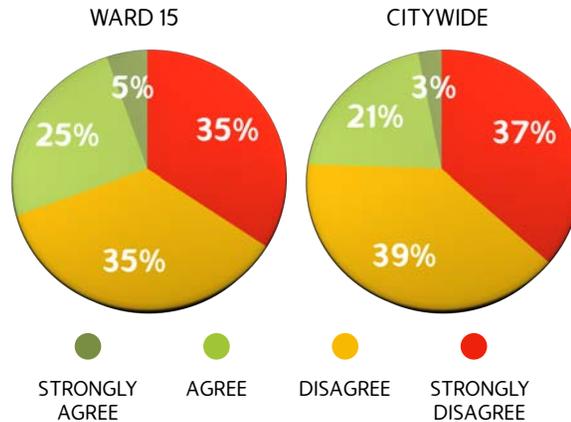
First elected: 2010



VOTED IN THE LAST ELECTION



OVERALL RATINGS



REPRESENTATIVE COMMENTS FROM WARD 15 RESPONDENTS

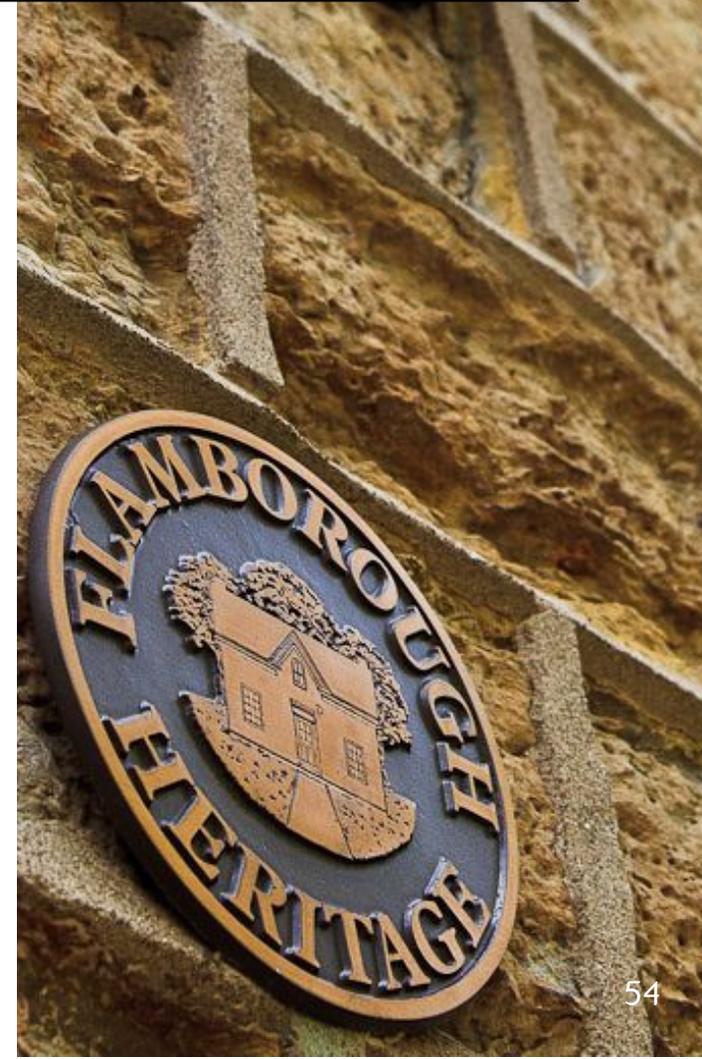
“City Council continues to focus on out dated policies and refuses to look to the future. This city needs to break its reliance on cars and embrace new transportation means. A strong anchor that the city can build around is what we need. Build the LRT, allow for mixed zoning and build up, not out.”

“Council needs a complete turnover to get to some fresh ideas without cronyism and bias pre-determining stances on issues. They carry on old ‘fiefdoms’. Move away from car-centric cities.”

“This council, with some exceptions, but especially the mayor, seems to be completely out of touch with reality.”

“This city is rife with corruption - dishonest or fraudulent conduct by those in power. It goes straight from the top to the bottom of the pyramid. We have a self supporting structure that is rotten at the core. From being one of the heaviest taxed municipalities in Canada to the substandard delivery of services, Hamilton has it all. Time for a clean sweep.”

“Doesn't anybody have any brains over there at City hall, or is it all self serving for most part, all while laying the fallacy that it look's like you're serving the community?”

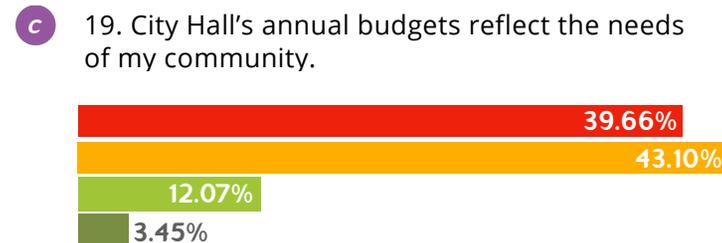
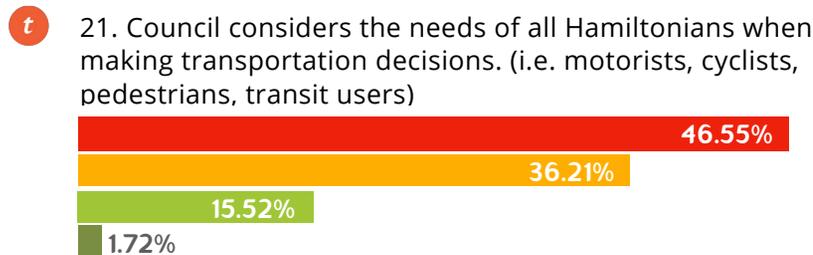
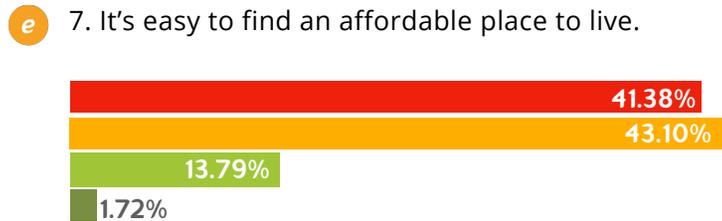
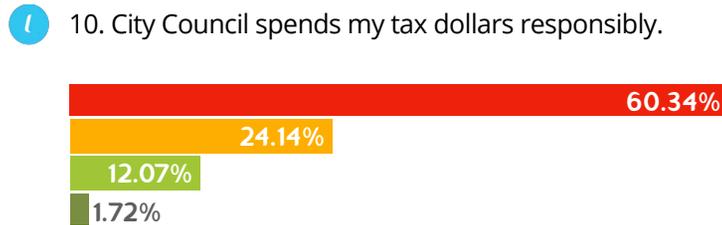
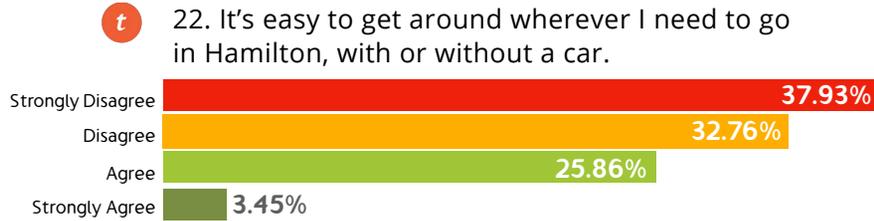


WARD 15 RESULTS

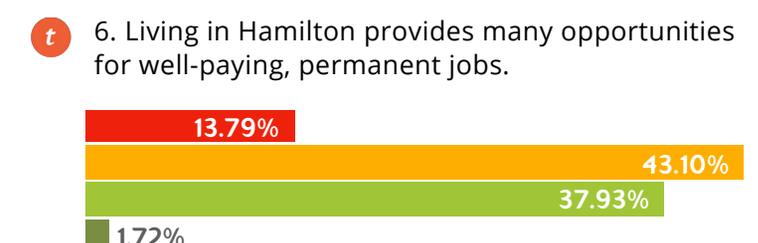
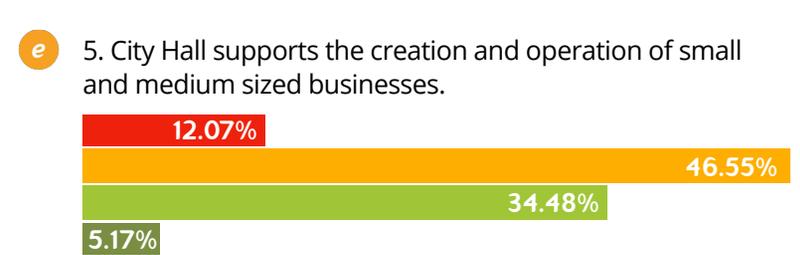
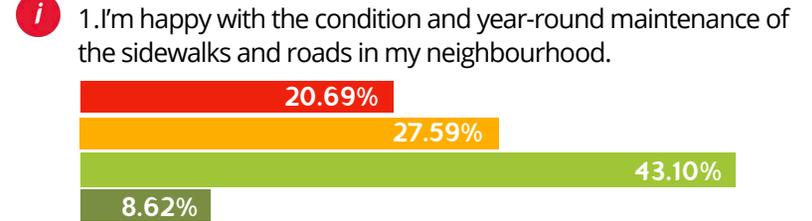
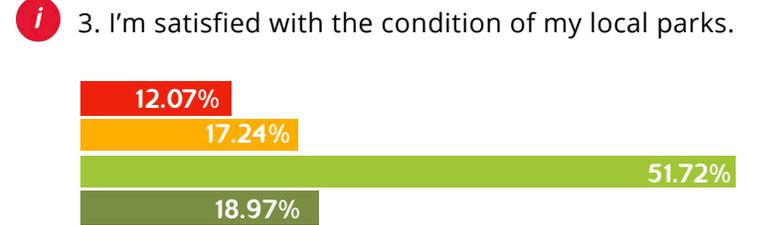
5 HIGHEST BY LEVEL OF DISSATISFACTION & 5 HIGHEST BY LEVEL OF SATISFACTION



BY LEVEL OF DISAGREEMENT / DISSATISFACTION



BY LEVEL OF AGREEMENT / SATISFACTION



Ward 15 respondents represented 2.89 of all respondents. Respondents were above the citywide average of those who voted in the last election. Key issues for Ward 15 respondents focused on personal mobility, leadership concerns about spending, budget allocation, and transportation investments. Areas of satisfaction included feeling safe, the condition of local parks, roads and sidewalks, support for businesses, and the job market.



WARD-SPECIFIC FINDINGS

(INTERPRETATION)



WARD-SPECIFIC FINDINGS

An in-depth ward-by-ward analysis was beyond the scope of this report, but will be addressed in the in-depth report that IELECT Hamilton will be producing in partnership with the McMaster University Research Shop in 2022.

Nearly 50% of all respondents live in Wards 1, 2, and 3. The remaining 50%+ were evenly distributed between the remaining 12 Wards, with some slight variances.

Ward 1 had the highest number of respondents at 15.39% of the total, while Ward 9 had the lowest at 1.94%.

In terms of the percentage who voted in the last election, the highest percentage was Ward 11 (96.59%), while the lowest percentage was Ward 3 (88.28%).

Written comments were provided by respondents from each Ward. In total, 50% of respondents provided written comments, or over 1,000. The highest percentage of respondents who provided written comments were from Ward 10 (60.71%), while the lowest percentage was from Ward 9 (28.21%).

In terms of statements with the highest level of dissatisfaction, there was general consistency across all Wards, in the following priority areas:

- **Economy**
- **Leadership**
- **Community**

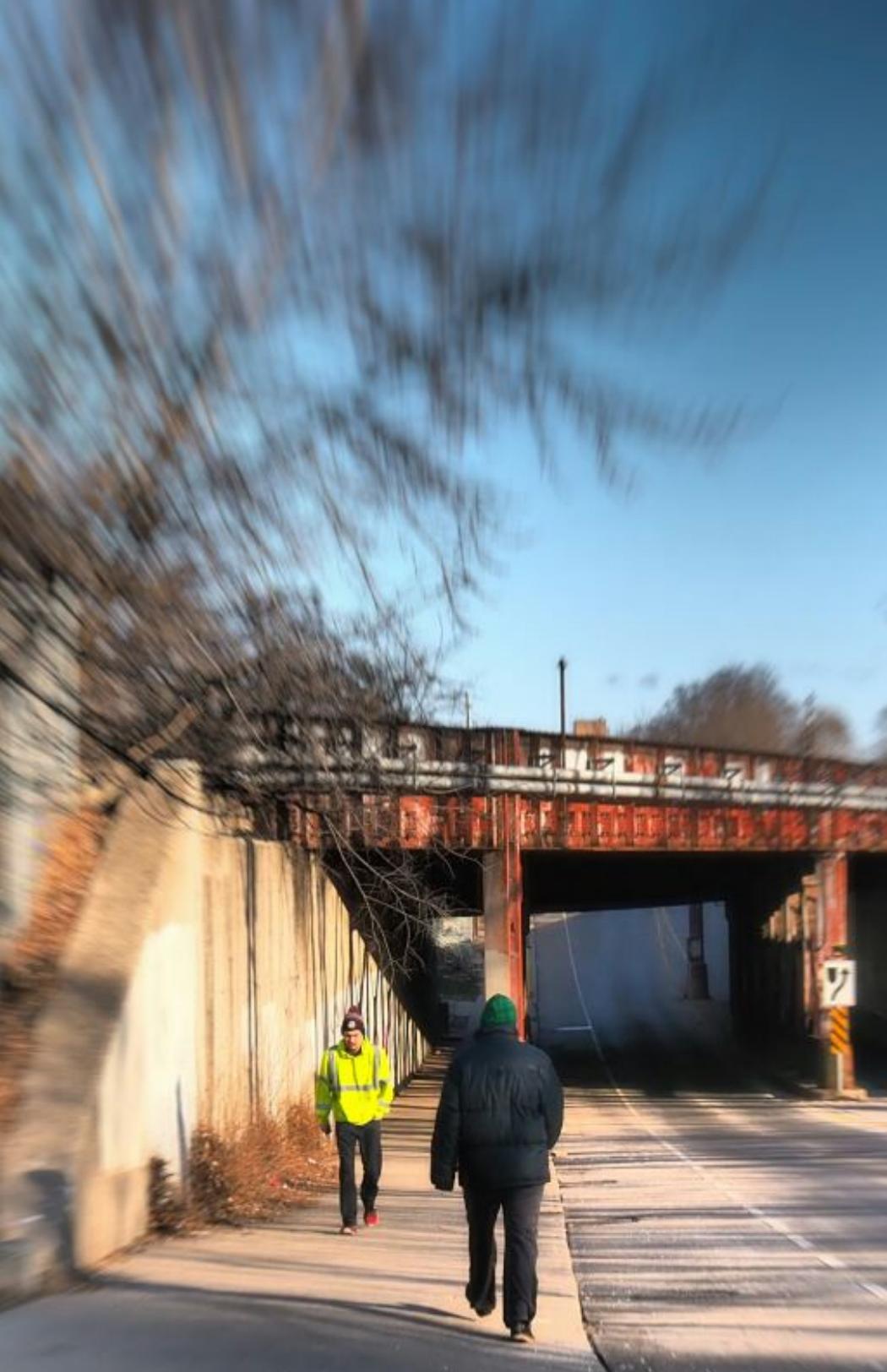
In the category of **Economy**, housing affordability (Statement #7 - It's easy to find an affordable place to live.) was the highest rated statement in terms of dissatisfaction in Wards 1, 4, 5, 6, 7, 8 and 11.

In the category of **Leadership**, Council transparency (Statement #12 - Hamilton City Council is transparent, accountable and demonstrates openness.) was the highest in terms of dissatisfaction in Wards 2, 3, 12 and 13. Note: This statement was rated second highest in Wards 1, 4, 5, 6, 7, 9 and 14.

In the category of **Community**, resident engagement (Statement #17 - Council listens to the needs and opinions of Hamilton residents before making important decisions.) was rated highest in terms of dissatisfaction in Wards 1, 2, 3, 4, 5, 6, 8, 10, 11.

In Ward 10, the highest level of dissatisfaction for respondents was Statement #10 - City Council spends my tax dollars responsibly. This was the only Ward in which this was identified as the top issue of concern, although it did appear in the top 5 issues in other Wards.





The highest level of dissatisfaction for respondents from Ward 15 was (Statement #22: It's easy to get around wherever I need to go in Hamilton, with or without a car.) This was the only Ward in which this was identified as the highest rated issue, although it did appear in the top 5 issues in other Wards.

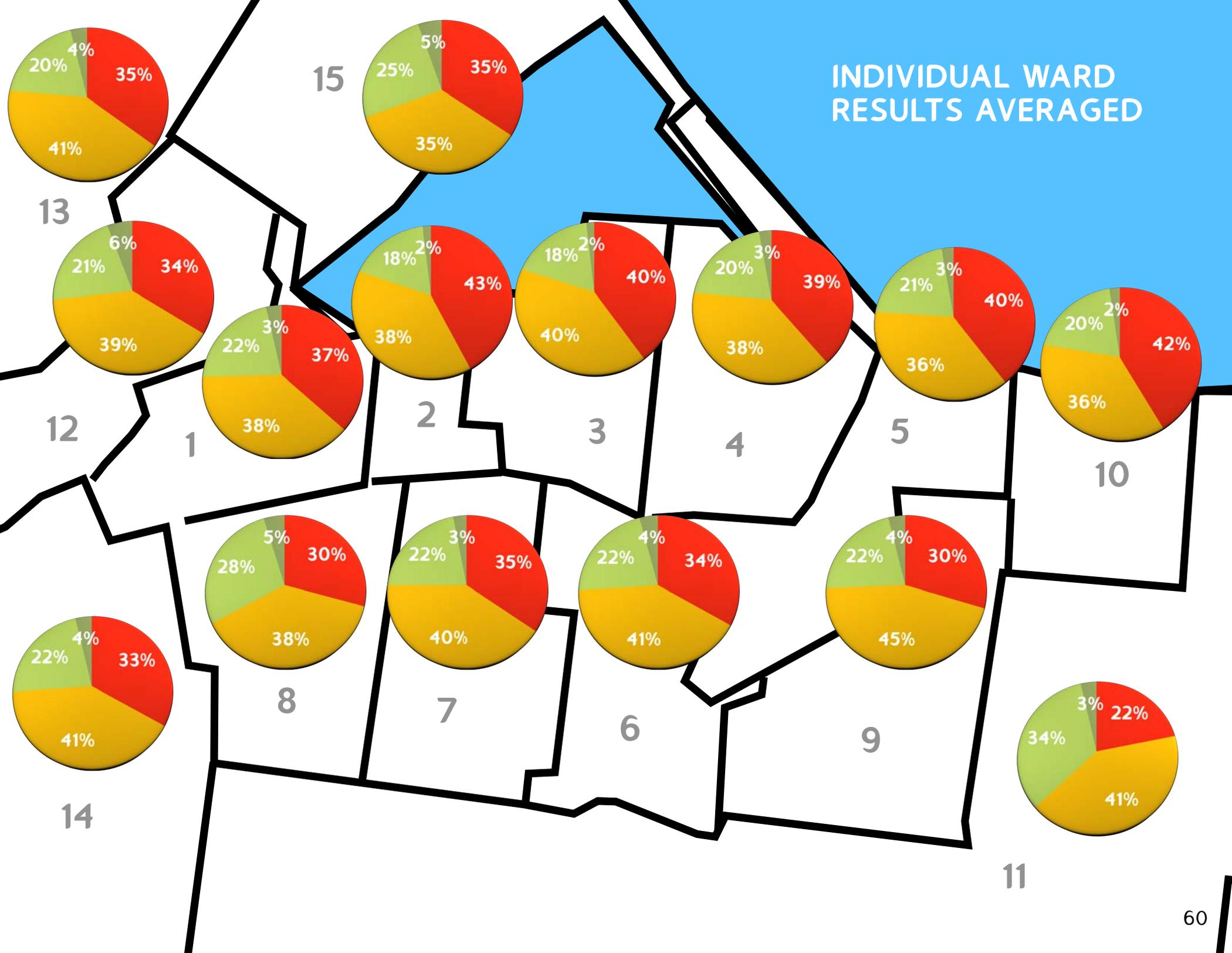
While there are very minor variations between some Wards and the majority, all residents expressed concerns about leadership and engagement.

The in-depth analysis using postal code information that will be part of our second report will provide a geographic assessment of ratings. An assessment not using postal codes did not immediately identify any significant geographic differences. As is the case in the citywide results, Wards tend to be most satisfied with infrastructure and most dissatisfied with leadership and community outreach and engagement.

For each Councillor, reflection is warranted in terms of the type and quality of leadership and resident engagement being provided. Residents are not satisfied, regardless of which Ward they live in.

Changes in leadership attitudes and behaviours, if not the leaders themselves, need to change to reflect the expectations of Hamiltonians.

INDIVIDUAL WARD RESULTS AVERAGED





SUMMARY

SUMMARY

In summary, the results of the IELECT Hamilton Resident Survey indicate a disturbingly high level of dissatisfaction with Council leadership and resident engagement (how our leaders behave) and a relatively high level of satisfaction with infrastructure (quality of the hard assets we pay for). Spending more money does not appear to be the solution to what concerns residents who completed the survey, but better leadership does.

We recommend Council take this feedback to heart. That they review the results in detail, both as a Council and as individual members. And that they take whatever actions they deem to be appropriate to address the very real concerns raised by residents who responded to this survey.

This report will be posted to the IELECT Hamilton website for all residents and potential candidates to review. In addition to posting the report, our team remains open to addressing questions regarding the survey and our findings.

We can be contacted at info@ielecthamilton.com.

IELECT Hamilton will continue our work between now and the next election providing voters with useful, relevant, and fact-based information they can use to make informed choices to elect new leadership for a better Hamilton on October 24, 2022.





NEXT STEPS

NEXT STEPS - THE DETAILED REPORT

Working in conjunction with McMaster University's Research Shop, IELECT Hamilton will be releasing a much more detailed report that will provide in-depth analysis of the Resident Survey results, including a detailed analysis of the hundreds of written comments we received.

The Detailed Report will provide information about patterns, trends, and implications related to our findings that will be presented citywide, ward-specific, and neighbourhood-specific wherever possible.

As is the case with all information produced by IELECT Hamilton, the full results of both reports will be easily available to all who wish to access them via our website.

Inquiries about this report and its results should be directed to the IELECT team via our email address at info@ielecthamilton.ca







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